

CRISIS IMPACT

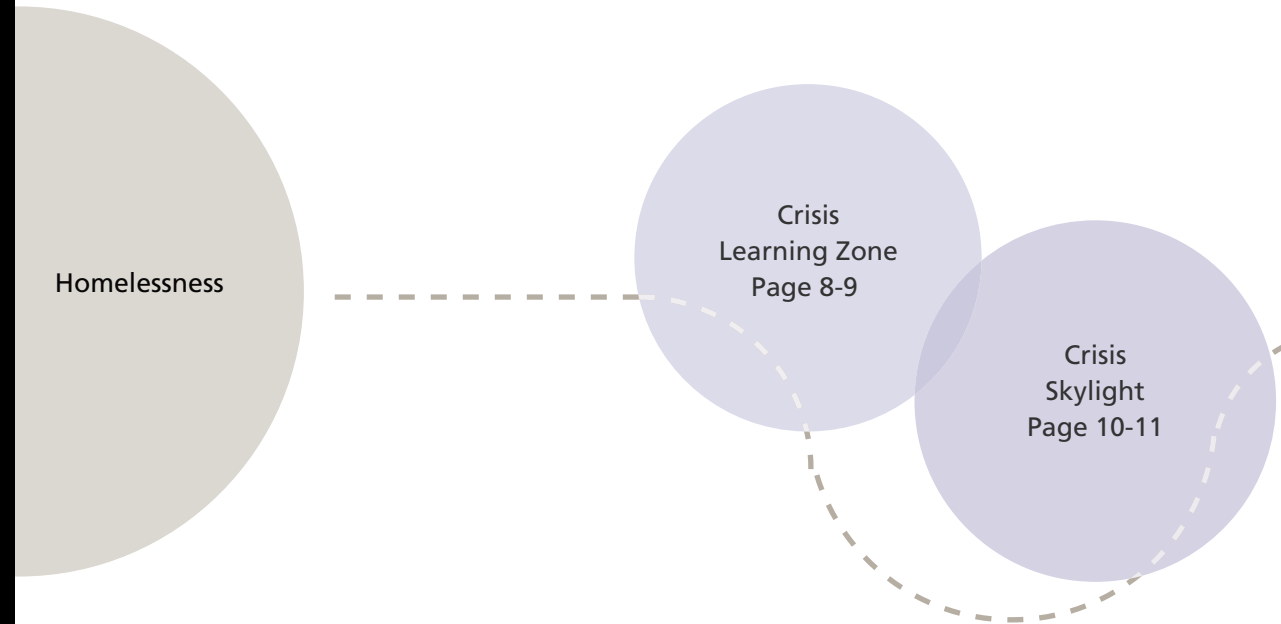
How we made a difference during 2005/2006



Crisis has begun the journey to transform itself into an agency for promoting social integration.

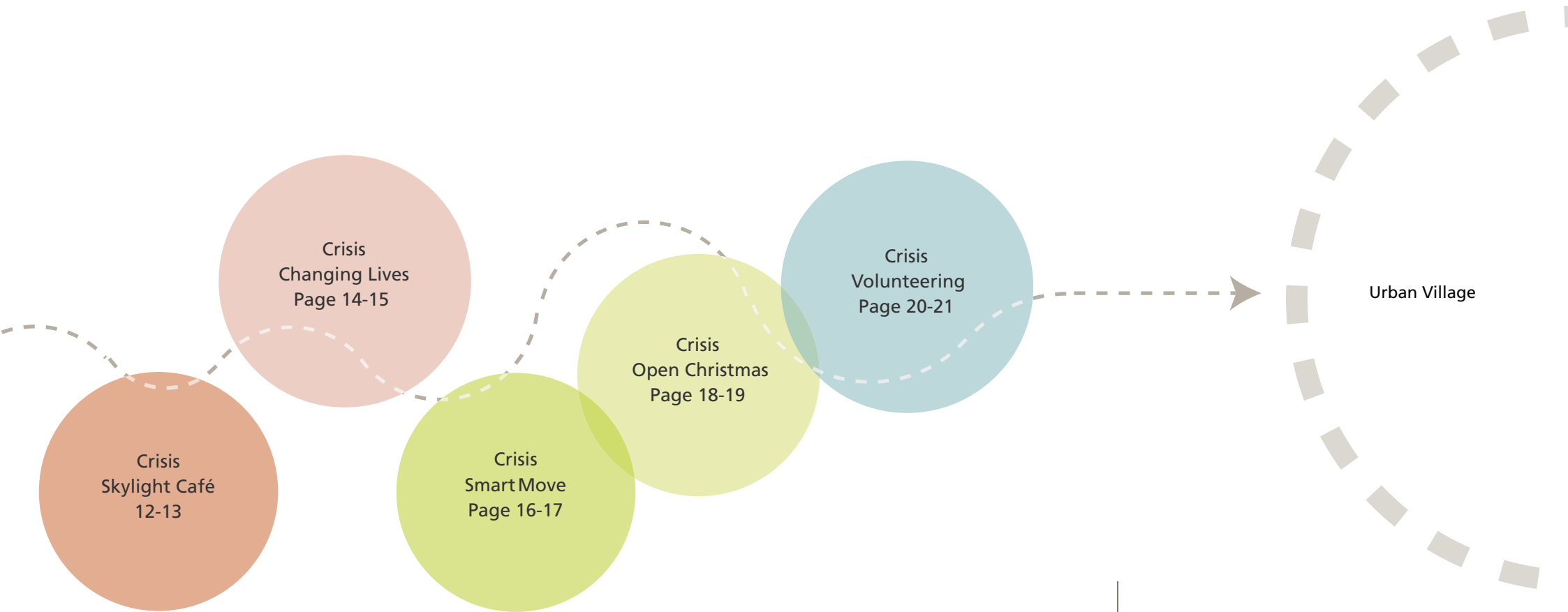
The focus is on developing solutions that help single homeless people on the margins of society to find their place within it.

From Crisis Open Christmas to the Urban Village, we have developed a unique model that supports people through their own journey out of homelessness.



Learning and Skills

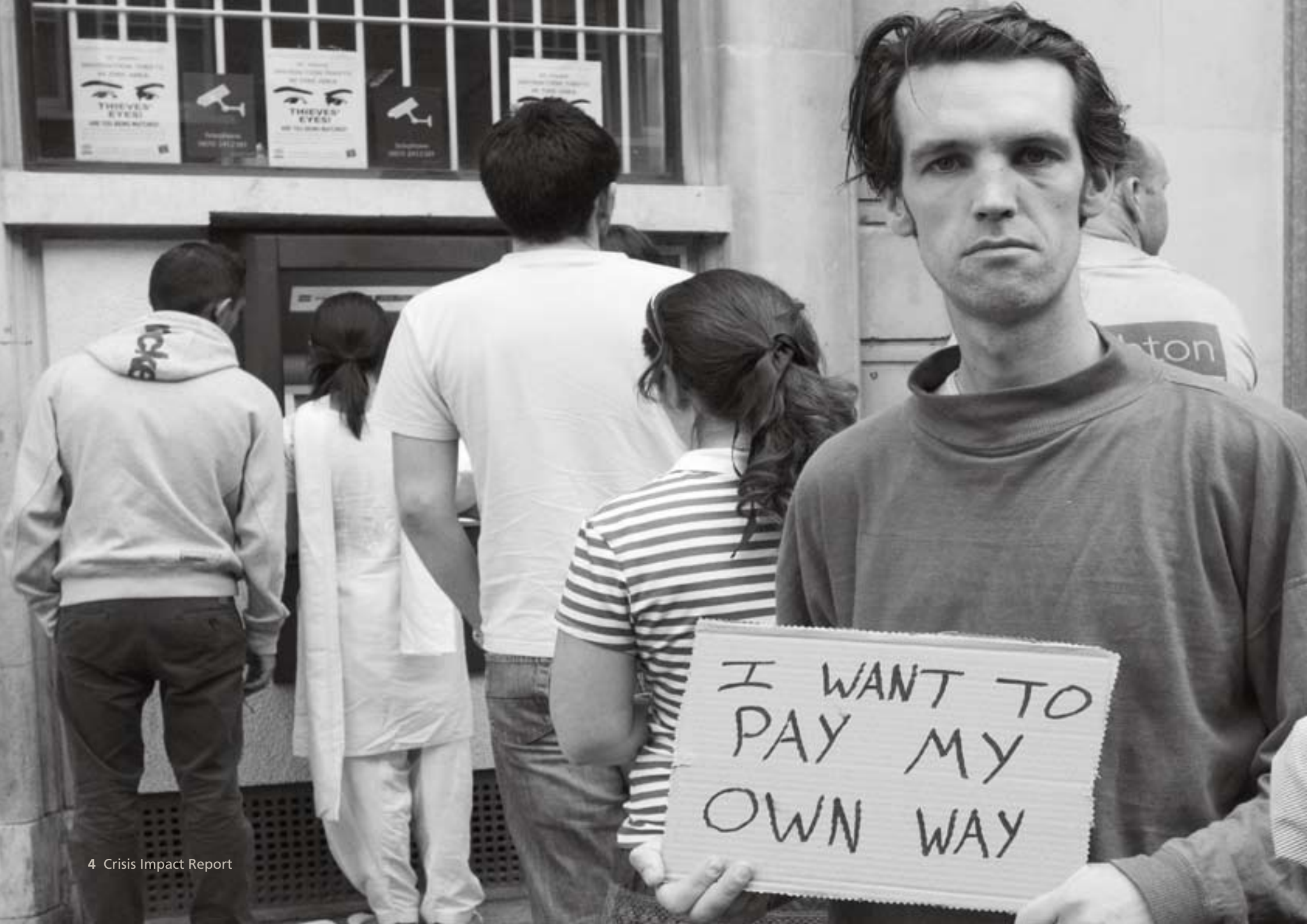
The need to engage homeless people and improve skills are the focus of Crisis' *Weapons of Mass Instruction* campaign, which highlights learning and skills as a key tool in fighting homelessness. We campaign for the policy reform funding that will enable more homeless people to engage in learning and skills and thus break the destructive cycle of homelessness for good.



Urban Village

Urban Village

We are inspired by Common Ground, our partners in New York, and their dedication to integrating homeless people into communities. We are committed to developing similar projects in the UK, with a holistic approach to housing, health, work and life.



Main impacts for 2005/2006

Over 8,000 homeless people were helped by Crisis.

1,400 came to our Crisis Open Christmas centres.

5,055 homeless benefited from Crisis Learning and Skills programmes.

6,523 people received advice and assistance from Crisis SmartMove.

Crisis Learning Zone opened in London's East End.

Planning permission granted for Crisis Skylight, Newcastle.

Welcome

Crisis has begun the journey that will transform it into an agency for social integration. From the Open Christmas to the Urban Village, we have developed a model that supports people through their own journey out of homelessness.

The Learning Zone was opened in March offering learning and skills, free courses and study support. Social enterprises like our Skylight Café have much to offer our clients and the Open Christmas will transform into a 'gateway' connecting people with mainstream services. Having proved the value of Skylight as a tool of learning and reintegration, we will soon be opening a second centre in Newcastle.

Nothing empowers more than learning and this belief is reflected in our *Weapons of Mass Instruction* campaign. Learning moves people from exclusion to inclusion, it increases their confidence and helps them re-enter the world of work; it improves their take-up of

services and reduces dependence on charity and state.

"Nobody should believe that homelessness has been solved" has been the tough message Crisis has delivered. Though rough sleeping virtually ended in the early 2000s, we have continually challenged government about the rising number of hidden homeless. We have a reputation for being independent, thanks to the large amount of voluntary income that we attract, and therefore always on the side of our clients, giving them a voice.

Shaks Ghosh, Crisis' Chief Executive, announced in April this year her intention to move on after nine years at the helm. Under her leadership the organisation has undergone enormous change and has made a significant impact on the lives of homeless people. We owe her a huge debt of thanks for her passionate commitment and wish her well for the future. We are delighted

to welcome Leslie Morphy who takes up the baton. As former UK Director of Programmes and Policy at the Prince's Trust, Leslie is the ideal person to take Crisis forward in developing our learning and skills agenda.

Finally, a much loved Crisis Vice President, Lord Alexander of Weedon QC, sadly passed away in November 2005. He was central to the development of Crisis' success in the City of London and his work and support is continuing with the involvement of his wife, Marie, in the Urban Village project.

Crisis is about creating social and personal change. We believe in the spirit, creativity and potential of homeless people and that our role is to give them a second chance.

Sir David Bell
Chair of Trustees

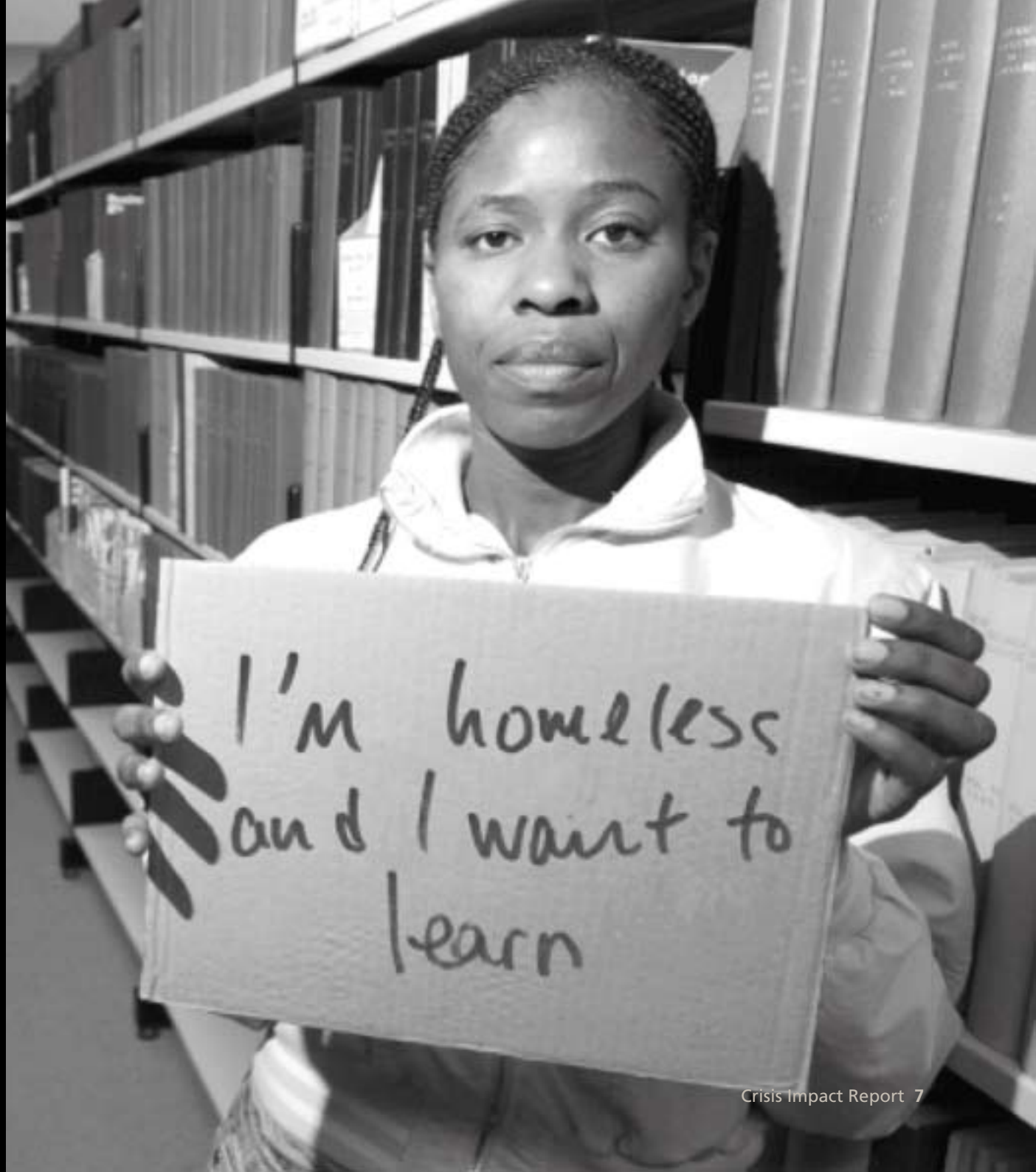
**380,000 hidden homeless
across Great Britain.**

**37% of homeless people
have no qualifications.**

**57% have been
unemployed for more than
three years.**

**63% have been homeless
more than once.**

**Homeless people are 13
times more likely to be a
victim of violence.**



LEARNING ZONE

Aims last year	Impact	Aims next year
To enable homeless people to improve their skills.	More than 300 people have learnt new skills, including: IT, English, maths and team working – over three times the original target of 90.	To increase the number of skills-related qualifications that will improve homeless people's employability.
To offer homeless people a range of programmes, including personal and skills development, and nationally recognised qualifications.	Over 240 people have gained nationally recognised qualifications, including City & Guilds Certificate, Learning Power Award, and Basic Skills qualifications.	To enable single, homeless people to experience high quality learning and progression opportunities – 400 members to enrol onto Learning Zone courses and complete 350 qualifications.
		To support 175 people's progress into Further Education and/or work.



Meet Sam. Moving on to further education

"I used to be a social worker, but following a series of personal troubles and bereavements, I became depressed and lost my job.

I began drinking and ended up on the streets. I'm now in a hostel and have been homeless for nearly a year. On the street you lose confidence, ambition, self-discipline and structure. You don't like being there, but can't see a way out.

I've just completed a course at the Learning Zone in personal development. That's helped me with my confidence, and given me a sense of achievement, purpose and structure in the daytime. It's motivated me to undertake more learning, and I've just started a basic IT course. It's a shame that there are no other places like this – it's brilliant, the staff are so friendly. You don't get turned away or intimidated. I've recommended it to others."

Crisis Learning Zone offers free, structured, accredited courses for homeless people in subjects such as literacy, numeracy, IT and ESOL (English for Speakers of Other Languages).

www.crisis.org.uk/learningzone

SKYLIGHT

Aims last year	Impact	Aims next year
To enable single, homeless people to experience high quality learning and progress to further education and employment or voluntary work.	On average, 125 people take part daily in one of the centre's 50 weekly activities; 300 people received personalised advice leading to further education, employment or voluntary work.	To extend the range of vocational courses at Skylight to include plumbing, joinery, frame-making, jewellery, computer skills and gardening.
To empower homeless people to fulfil their potential.	Skylight supported the formation and development of a social enterprise called Crafty Folk, a group of 12 artists from Skylight that produces and markets their work and that of other aspiring artists in East London markets.	To increase the number of Skylight participants by 20%, from 125 a day to 150 by year-end, by taking our services to reach the most vulnerable people.
50% of Skylight members will increase self-esteem and confidence.	70% of members increased their levels of self-esteem and confidence.	To link Skylight programmes with nationally recognised qualifications to foster re-integration into society.

CRISIS IMPACT



Meet Stephen. After depression a thoughtful artist

Stephen, a successful City IT consultant, became homeless following a nervous breakdown. Without the safety net of a support structure he found himself unable to cope and ended up living on the streets.

Through Crisis Open Christmas Stephen was put in touch with the Skylight project in East London, where he engaged with the art classes. "Before long, I regained my motivation and self-esteem, and started to reconnect with people, to the extent that I got involved in setting up Crafty Folk, an enterprise group empowering other homeless people, that collectively produces artwork for sale in markets around London's East End."

Crisis Skylight is a dynamic activity centre that offers homeless people a range of engagement and learning activities that help develop interests, learning, life skills and employment.

www.crisis.org.uk/skylight

SKYLIGHT CAFE

Aims last year	Impact	Aims next year
To develop the general life skills and employability of homeless people.	Nine trainees progressed into paid employment.	To develop a modular and accredited training programme that widens the training offered to homeless people and further enhances the development of employability skills.
To provide training in a working café in the key areas of food preparation, hot drink making and customer care.	18 homeless people attended training in the Skylight Café, building interpersonal and employability skills.	To enable 20 trainees to move into paid employment.
To promote the Café model as a successful training project and social enterprise.	A second café is planned for our Skylight activity and learning centre in Newcastle.	To roll out the Café model to two further sites.



Meet Dawn. From begging to a barista

When Dawn started as a trainee at the Skylight Café, she'd been struggling for years with drug addiction and mental health problems.

Working 3 days a week preparing food and hot drinks, handling money and delivering excellent service, she said: "Now I have routine and structure in my life and people depend on me. I'm trusted, and not judged as a junkie and homeless person who's fit for nothing."

Having regained her confidence and self-esteem, Dawn ran a coffee stand single-handedly for delegates and party dignitaries at the 2005 Labour Party Conference.

Her progress also helped her rebuild her relationship with her mother: "It's great to be seen like a daughter again and not a problem."

Dawn went on to secure part-time paid café work, and to help run a mentoring project for socially excluded young people.

Crisis Skylight Café is a social enterprise business which is open to the general public. It is a training project that provides specific catering training that promotes the development of general employability skills.

www.crisis.org.uk/skylightcafe

CHANGING LIVES

Aims last year	Impact	Aims next year
To make 170 financial awards to homeless people to help them realise their vocational goals.	We made 179 Changing Lives awards totalling £197,000 to homeless people, and established two award-making hubs outside London.	To make 190 Changing Lives awards providing learning and skills, and work opportunities for homeless people, and to evaluate success in terms of related outcomes and progression.
To reduce the number of Changing Lives recipients claiming Job Seekers Allowance (JSA) and related benefits by 25% as a result of finding work.	36% of those receiving business and “getting back to work” awards moved off JSA as a result of finding work.	To provide the funding needed for 81 recipients to complete an accredited training course and gain a qualification.
To enable 25% of recipients to gain work-related skills as a result of receiving an award.	86% of all recipients reported that they’d gained work-related skills as a result of the opportunities gained through the award.	To see that at least 124 recipients make new social contacts as a result of attending training, getting back into employment, or starting a business.

A close-up photograph of a man with short hair, wearing a dark blue polo shirt, focused on working on a bicycle wheel. He is looking down at the spokes of the wheel, which are in the foreground, slightly out of focus. The background is blurred, showing what appears to be a workshop or garage setting with a curved metal structure.

**CRISIS
IMPACT**

Meet Dave. From homeless to entrepreneur

After over 12 years of struggling with alcohol and drugs misuse and long periods sleeping rough, Dave decided he'd had enough. "I was lying on a prison bed and thought, 'This is no way to be living my life'."

Upon release, Dave completed rehab and embarked on a City & Guilds vocational course. Changing Lives has funded the tools he needs for the course and for when he begins to search for work. "Someone out there that doesn't know me has a bit of faith in what I'm doing."

Crisis Changing Lives provides awards of up to £2,000 to homeless people to enable them to pursue educational and vocational goals.

www.crisis.org.uk/changinglives

SMARTMOVE

Aims last year	Impact	Aims next year
To help 1,000 people into long-term accommodation through the network of 25 SmartMove projects across the UK.	Over 5,500 people received housing advice and 936 were able to access long-term accommodation through SmartMove.	To continue to provide housing advice through the SmartMove network to 5,500 people, and to enable 1,000 to access sustainable housing.
To pilot individual-led learning programmes that help people build the life skills they need to sustain their tenancies and move on.	89 people have taken part in our new SmartSkills learning programme. 31 received the City & Guilds Profile of Achievement in recognition of their progress.	To roll out the SmartSkills model to enable over 100 people to achieve the City & Guilds Profile of Achievement, and to develop two new structured routes into employment for SmartSkills clients.
To conclude the three-year Regional Development Programme, through which five key network members were funded to develop their SmartMove service.	1,367 people accessed long-term housing and support to help them maintain their tenancies. A full evaluation can be found on the Crisis website.	To promote the use of private sector rented accommodation to the homelessness sector by providing training events, and the production and dissemination of a good practice guide.



Meet Michael. Happier now with a place to call home

Michael suffered multiple setbacks in 1997, when his mother died and his marriage ended. Soon, his lifestyle became extremely chaotic. "I felt I was not living but simply existing". With his health and personal hygiene deteriorating, he often felt suicidal.

Deciding to change his life, Michael went to AA, stopped using drugs and moved into a hostel. He began to look after himself, went on to access a privately rented flat through SmartMove, then started a Profile of Achievement with the SmartSkills scheme, which enables formerly homeless people to learn new skills and gain the confidence to move on in their lives.

"I now enjoy doing normal things such as getting up and eating breakfast, washing, wearing clean clothes and enjoying different foods. I am living a life beyond my wildest dreams."

Crisis SmartMove is a network of local organisations across the UK that run rent deposit guarantee schemes that enable homeless people to access the private rented sector.

www.crisis.org.uk/smartmove

CRISIS OPEN CHRISTMAS

Aims last year	Impact	Aims next year
To expand the range of services across all Crisis Open Christmas (COC) centres, with advice services in every centre, increased healthcare provision and more referrals routes into mainstream services.	420 people received welfare, benefits and legal advice, 112 were resettled, and 51 linked in to mainstream health services as a result of expanded advice and healthcare service in all centres.	To 'localise' COC by establishing four centres of up to 300 guests to replace the Main Centre. Retention of specialist Women's and Drinkers' centres making seven centres in all.
To ensure guests at every centre can access a wide range of learning activities, including arts and crafts, ESOL, literacy and numeracy, and life skills.	Over 300 guests engaged in learning in the IT areas. Libraries used by over 650 guests. 38% were inspired to get involved post-Christmas, with 14% enquiring about learning opportunities.	To build partnerships with colleges, libraries and other learning, skills, and employment services to create opportunities for guests after the COC, including taster courses in each centre.
To transform our centres into brighter, more inspiring spaces in which to deliver our services and learning activities.	The charity, <i>Architects for Humanity</i> , designed stylish and inspiring spaces in all centres that stimulated engagement, participation and learning for over 1500 homeless people.	To build closer links with external advice and homelessness services across London. Citizens Advice Bureaux to enable guests to access support during the year.



Meet Rosie. Keeping cheerful all year round

Rosie's contact with Open Christmas resulted in a collaboration with one of its volunteers on a moving story of her life – *'Catch me Before I Fall'* – backed by a media campaign, and published in April 2006.

Her contact with COC began in 2003 following a harrowing year that left her ill and living on the streets of London. With the help of the Women's Centre, she returned to her hostel in Liverpool, where Crisis volunteers kept in touch, inviting her back to COC the following year.

It was then that Rosie engaged in the Centre's creative writing sessions and decided to write a book.

At the 2005 COC Rosie encouraged others to get involved and unlock their talents. "I would not have written the book had I not visited the Women's Centre 3 years ago and had so much support from the volunteers."

Crisis Open Christmas opens several temporary centres between December 23-30 offering homeless or vulnerable people companionship, access to essential services and a wide range of engagement and learning activities.

www.crisis.org.uk/coc

VOLUNTEERING

Aims last year	Impact	Aims next year
To recruit 4,000 volunteers to help run the six Crisis Open Christmas centres for homeless people in London.	Over 5,000 volunteers helped deliver Crisis Open Christmas 2005, providing a wide range of services, activities and support for homeless people.	To establish Crisis as a leader in best practice in working with volunteers, benchmarked to meet a recognised quality standard, such as Investing in Volunteering.
To provide volunteering opportunities within Crisis for people who have experienced homelessness.	15 homeless people successfully volunteered with one of the Crisis teams.	To develop volunteering opportunities for homeless people that increase interpersonal and employability skills and help reintegration into mainstream society.
To develop Crisis volunteering opportunities for working with homeless people.	Volunteer placements were developed with Crisis Fundraising, Finance, Skylight, Policy, Media, Changing Lives, SmartMove and the COC teams.	To develop a volunteering strategy that will make Crisis a national leader in the delivery of innovative and effective volunteering programmes.



**CRISIS
IMPACT**

Meet Clare. Giving freely her time and talents

Clare McCullagh works for Barnet Primary Care Trust as a health visitor and has been a medical service volunteer with the Crisis Open Christmas (COC) for over 10 years. Many homeless people don't have a GP and the COC can act as a gateway to access mainstream health services.

Clare says: "Open Christmas volunteers now include many nurses and doctors trained in mental health, who talk to the guests and refer them to the right services. We can make a holistic assessment to find out why they are ill and take steps towards prevention; health promotion is a vital component of our work. Our ultimate aim is to persuade GPs to take homeless people onto their books."

Volunteers are at the heart of much of what Crisis does and over 5,000 people volunteer with one of our projects or teams each year.

www.crisis.org.uk/volunteering

Influence

Aims last year	Impact	Aims next year
To focus attention on the scale and nature of hidden homelessness.	A hard hitting media campaign emphasised the obstacles faced by homeless people in accessing vital public services and was covered by the BBC, ITN and Sky News.	To continue to produce innovative research that tracks and highlights the scale and nature of homelessness and suggests innovative solutions to the difficulties homeless people face.
To produce innovative research demonstrating to Government that learning and skills is a key route out of homelessness, and should be made a priority.	The Minister for Skills confirmed that education is a route out of homelessness. This followed two pieces of research showing that homeless people participating in learning benefit themselves, the taxpayer and the government.	To build partnerships in developing our <i>Weapons of Mass Instruction</i> Campaign to influence the Government's Education, Homelessness, and Welfare to Work policies and to ensure learning for homeless people is a funding priority.
To put homeless people at the centre of our campaigning activity.	Over 10% of MPs from across all parties met with a homeless person through our Homeless Persons' Panel meetings, Party Conference stand and visits to Crisis projects.	To ensure, through campaigning, that in this, the 40th anniversary year of the first showing of the Ken Loach film "Cathy Come Home", single homeless people, the extent of hidden homelessness and the need to tackle it are not forgotten.



CRISIS IMPACT

Phil Hope MP, Parliamentary Under Secretary for Skills, speaking at the Crisis Innovations Fair, July 2006 said: "Education, training and employment are the key routes out of poverty and homelessness, but if you are homeless, where do you start?... This is why it is so important we recognise the work of organisations like Crisis."

The fair brought together over 130 delegates from across the homelessness and learning sectors with civil servants and opinion formers, and saw the launch of new research and Crisis' campaign *Weapons of Mass Instruction – Fighting homelessness through learning and skills*.

Crisis Policy and research aims to influence policy makers in Government and the voluntary sector using the insights from our research and project work to improve the lives of homeless people.

Financial Summary

Consolidated Statement of Financial Activities

	2006	2005
For the year ended 30 June 2006	£m	£m
Incoming Resources		
Voluntary income		
Donations legacies and similar income	5.6	5.5
Grants	0.6	0.3
Gifts in Kind and donated services and facilities	1.4	1.1
Activities for generating funds – events and trading	0.5	0.4
Other income	0.6	0.4
	8.7	7.7
Resources Expended		
Costs of generating funds	2.7	2.0
Charitable expenditure		
Skylight	1.4	1.3
Skylight Café	0.3	0.2
Learning Zone	0.4	0.3
SmartMove	0.4	0.6
Changing Lives	0.4	0.4
Crisis Open Christmas	1.3	1.4
Urban Village	0.2	0.2
Policy and Campaigning	0.6	0.5
Opportunities for Volunteers	0.1	0.1
	5.1	5.0
Discontinued activities	-	0.2
Governance	0.1	0.1
	0.8	0.4
Net incoming resources	0.8	0.4

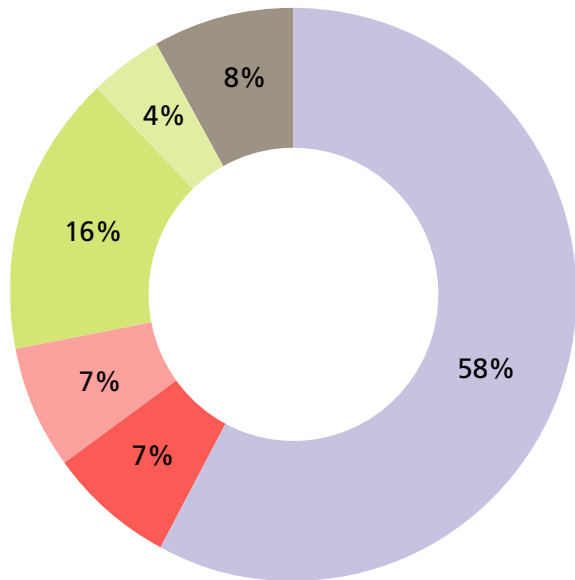
For a full copy of Crisis 2005 / 2006 Report and Accounts please visit www.crisis.org.uk

Our reserves policy

Crisis' reserves policy aims to ensure that maximum funds are spent on our vital projects and partnerships, whilst allowing us to honour those commitments in the event of an uncertain fundraising environment.

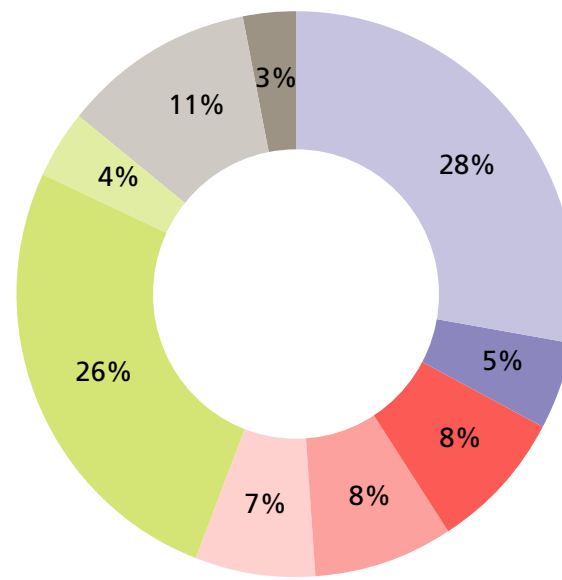
Consolidated Balance Sheet

	2006	2005
For the year ended 30 June 2006	£m	£m
Fixed assets	0.7	0.5
Current assets		
Investments	5.9	5.8
Debtors	0.4	0.4
Cash and bank deposits	1.1	0.6
	7.4	6.8
Creditors: amounts falling due within one year	(0.3)	(0.3)
Net current assets	7.1	6.5
Total assets less current liabilities	7.8	7.0
Creditors: amounts falling due after one year	-	(0.1)
Net assets	7.8	6.9
Represented by:		
Unrestricted income funds		
General funds	1.3	2.0
Designated funds	1.7	0.7
Restricted income funds	4.8	4.2
Total Funds	7.8	6.9



How we raised our income


Donations and Legacies (£5.0m)	58%
Grants (£0.6m)	7%
Trusts (£0.6m)	7%
Gifts in Kind and Donated Services (£1.4m)	16%
Events (£0.4m)	4%
Other (£0.7m)	8%



How we spent our money

Skylight (£1.4m)	28%
Skylight Café (£0.3m)	5%
Learning Zone (£0.4m)	8%
SmartMove (£0.4m)	8%
Changing Lives (£0.4m)	7%
Crisis Open Christmas* (£1.3m)	26%
Urban Village (£0.2m)	4%
Policy & Campaigning (£0.6m)	11%
Opportunities for Volunteers (£0.1m)	3%

* £0.7m of these costs comprised donated goods and services



I NEED
HELP TO
UNDERSTAND
THIS

Who's who

Patron

HRH Princess Alexandra, The Hon Lady Ogilvy, GCVO

Board of Trustees

Sir David Bell, Chair

Hugh Biddell (from November 2005)

Tom Bolger (from November 2005)

Nigel Carrington, Treasurer (from September 2005)

Neil Churchill (from September 2005)

Liz Cleaver (from April 2006)

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Jane Furniss (from February 2006)

Philip Graf, CBE

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Lurene Joseph (from November 2005)

Nicholas Light, Deputy Chair

Hannah Lownsborough (from February 2006)

Jerry Marwood (to June 2006)

Jane Sadler (to September 2005)

Murray Shanks

The Very Reverend Colin Slee, BD AKC (to September 2005)

Paula Sussex

Chief Executive

Shaks Ghosh (to November 2006)

Leslie Morphy (from November 2006)

Company Secretary

Lucy Penna

Leadership Team

Shaks Ghosh, Chief Executive (to November 2006)

Leslie Morphy, Chief Executive (from November 2006)

Estelle Burns, Director of Organisational Change & Development

Andy Page, Director of Fundraising

Lucy Penna, Director of Finance & Resources

Dolly Naeem, Director of Learning and Skills

Micky Walsh, Head of Projects

THANK YOU

The impact of our work is made possible thanks to the support of 50,000 individuals and the many companies, trusts and other organisations who have funded our work through donations and grants over the past year.

Much of our support comes from committed donors who support us with regular donations. The stability that this brings is a big help in allowing us, in return, to plan and commit resources to support homeless people.

Crisis would particularly like to thank the following organisations that have provided support of £5,000 or over:

ABN AMRO
Accenture
Addleshaw Goddard
Alexander Forbes
Alfred McAlpine
Allen & Overy
Alliance & Leicester
AMEC
Ashurst
Babcock International
Baker & McKenzie
Ballymore Properties
Bank of America
Barclays
BG Group
BHP Billiton
Birthday House Trust
Bradford & Bingley
Cable & Wireless
Cadbury Schweppes
Calyon
City Parochial Foundation
DLA Piper Rudwick Gray Cary
EDF Energy
Ernst & Young
Esmee Fairbairn Foundation

Euroclear
Faegre & Benson
Fidelity International
Financial Services Authority
Financial Times
Freshfields Bruckhaus Deringer
Friends Provident
GlaxoSmithKline
Glencore UK
Grosvenor Estate
HBOS
Hilton International
International Power
JP Morgan
Juniper Networks Foundation Fund
Jupiter Asset Management
Lawrence Graham
Legal & General
Linklaters
London & Quadrant Housing
London Stock Exchange
M & G Investments
Man Group
Mercer Oliver Wyman
Merrill Lynch

Miller
Mishcon de Reya
N M Rothschild & Sons
Newham College of Further Education
Office of the Deputy Prime Minister
Opportunities for Volunteering
Oracle Corporation UK
Pearson
Pret A Manger
QAS
Rolls Royce
Savoy Educational Trust
Scottish Power
ShareGift
Simmons & Simmons
Spar
State Street
SThree
StreetSmart
Tata Consultancy Services
Taylor Wessing
TD Securities
The Accenture Foundation
The Barbour Trust

The Big Lottery Fund
The D G Charitable Trust
The French Huguenot Church of London Charitable Trust
The H B Allen Charitable Trust
The Haberdashers' Benevolent Foundation
The Lennox and Wyfold Foundation
The Lloyds TSB Foundation for England and Wales
The Material World Charitable Foundation
The Miller Charitable Fund
The Paul Hamlyn Foundation
The Pears Foundation
The Philanthropic Trust
The Popli Khalatbari Charitable Foundation
The Royal Bank of Scotland
The Sir James Roll Charitable Trust
The Tower Hill Trust
The Tudor Trust
Tower Hamlets Mayor Appeal
Troika Foundation

The Financial Times

The Financial Times has been supporting Crisis since 1996 through the Crisis Christmas Card Challenge, the annual fundraising campaign that invites companies not to send corporate Christmas cards but to donate to Crisis instead and in turn we communicate their festive greetings through two double-page spread advertisements in the FT and on FT.com.

The unique concept was launched by Crisis Vice-President, the late Lord Alexander (at the time Chairman of NatWest) in September 1996. Since its inception more than 10 years ago, the FT has remained a loyal partner, dedicated to the success of the Challenge and to Crisis. The Campaign has raised more than £4.5m to date for Crisis projects across the UK and it now accounts for more than 10 per cent of our annual income.

Without the FT's ongoing support and commitment, Christmas Card Challenge would not be the success it is today. It remains crucial to our fundraising strategy and, essentially, it enables us to build relationships within the corporate sector and develop future funding opportunities.

Barclays

Since 1996 Barclays has participated in the Christmas Card Challenge campaign and is now our highest level supporter, donating £50,000 each year, in lieu of sending out paper cards to their clients.

They are also the title sponsor of our national financial awards programme, Crisis Changing Lives, which aims to help homeless people develop independent lives, free from dependency, and in gainful employment, with increased self-esteem and confidence.

Barclays has invested £400,000 in Changing Lives over the past 4 years and as a result Crisis has been able to offer over 700 homeless people the financial support to move their lives on. The partnership has also enabled Crisis to pilot new initiatives such as running a 'Start Right' seminar where Barclays employees offer basic business planning and advice for Changing Lives recipients, and staging a Barclays / Crisis Changing Lives Champions Awards ceremony each year, celebrating the outstanding achievements of individuals who have overcome their problems to realise their career and life ambitions.

Rachael Barber, Head of Global Community Investment, said "Barclays is delighted to be sponsoring the Crisis Changing Lives Awards. This is a fantastic opportunity for us to make a really big difference to the lives of the award recipients by helping them to achieve their goals and turn their lives around"

Without Barclays continued investment, Crisis would not be able to reach out to as many homeless people across the UK, and deliver real change for the future.

How you can support Crisis

To achieve our vision we need your continuing support. Please call us on freephone 0800 038 48 38 or visit www.crisis.org.uk

Make a regular gift or a one-off donation.

Consider the ways Crisis can enhance your company.

Support Crisis in your workplace, school, university or place of worship.

Take part in or organise a fundraising event.

Make a gift 'in kind' or leave a gift in your will.

Volunteer your time and skills.

Campaign for change.





Fighting for hope for
homeless people

66 Commercial Street
London E1 6LT
Telephone: 0870 011 3335
Facsimile: 0870 011 3336

www.crisis.org.uk

Crisis UK (trading as Crisis)
Registered Charity Number: 1082947.
Company Number: 4024938
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Names and details have been
changed to protect the identities
of homeless people.