



# CRISIS UK

## Trustees' Annual Report and Accounts

For the year ended 30 June 2005

Charity number 1082947

Company number 4024938

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## **Trustees, staff and advisers**

### **Patron**

HRH Princess Alexandra, the Hon Lady Ogilvy, GCVO

### **Vice-presidents**

Lord Alexander of Weedon QC

Lord Alton of Liverpool

Jonathan Dimbleby

The Rt Hon the Lord Morris of Manchester AO QSO

The Most Rev and the Rt Hon the Lord Archbishop of Canterbury

His Eminence the Cardinal Archbishop of Westminster

David Gilmour CBE

### **Chair of trustees**

Sir David Bell (resigned and reappointed 23 Nov 2004)

### **Trustees**

Peter Davies (resigned and reappointed 23 Nov 2004)

Suzanne Hudson

Joy Johnson

Nicholas Light \* Deputy Chair of trustees

Caroline Pickering (resigned and reappointed 23 Nov 2004) (resigned 7 Feb 2005))

Jane Sadler \* Treasurer

The Very Rev. Colin Slee

Philip Graf

Jerry Marwood

Paula Sussex \*

Murray Shanks (appointed 23 Nov 2004)

\* Trustee members of the Finance Committee

### **Company secretary**

Fiona Young

### **Senior management team**

Chris Askew Director of Fundraising

Mark Flannagan Director of Communications and Campaigning

Shaks Ghosh Chief Executive

Fiona Young Director of Finance and Resources

### **Bankers**

The Royal Bank of Scotland

28 Cavendish Square

London W1M 0DB

**Auditors**

RSM Robson Rhodes LLP  
Chartered Accountants  
186 City Road  
London EC1V 2NU

**Address of charity and registered office**

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Website: [www.crisis.org.uk](http://www.crisis.org.uk)

## **Chair's statement**

The last year has seen Crisis continue its mission to provide innovative solutions to homelessness, with new initiatives pointing the way for the future.

**Crisis Open Christmas** took on the challenge of transforming the Millennium Dome into its main Christmas shelter, as well as setting up a host of satellite venues and a new seven day 'follow-on' shelter. The Dome provided the army of volunteers – 4,500 across all of Open Christmas – with a real challenge, as they had to make the vast space habitable and welcoming in just four days and then take it all down again in just three. Not only did they achieve this, but they succeeded in transforming the Dome into something that at times resembled a village – with street lights, seating and a café society that emerged in the evening. The theme for this year's Crisis Open Christmas was **Be Inspired**, reflecting our ambitions that every Guest would be inspired to move his or her life on through the help and support they received.

The 'Be Inspired' message continues to underpin the work of **Crisis Skylight**, our activity centre for single homeless people. With funding from the Office of the Deputy Prime Minister (ODPM), we opened our new social business, the **Crisis Skylight Café** and, with the enthusiasm and support of our café manager Louise Stoker, 12 trainees have moved from the café to full time, paid employment or further training. Membership of Crisis Skylight still grows and the thirst for learning new skills is apparent everywhere you go. In responding to this need to learn new skills, formal and informal, we have appointed a Director of Learning and Skills, whose job it will be to drive our agenda to move homeless people on and back into society.

We celebrated three years of our partnership with Barclays in support of **Crisis Changing Lives** with the **Crisis Changing Lives Champions** awards. Dame Anita Roddick OBE was involved in selecting four outstanding winners from across the country who have overcome their problems to make a difference to their lives. All four winners have experienced homelessness. From an ex-drug addict who is now a fully qualified counsellor working with other addicts, to a young man who has overcome severe depression and self-harm episodes to create a thriving marketing and copy-writing business, the awards have recognised success achieved against the odds. We warmly thank Barclays for their support over the years.

**Campaigning** to change the world for single homeless people became an even more important part of our work this year. We highlighted that an 'Invisible City' of hidden homeless people exists, the size of the City of Manchester. We published further research highlighting the problems of homelessness, including two pieces in partnership with Demos on the issue of life skills, both of which received ministerial support at their launch. The ODPM Select Committee conducted an inquiry into homelessness during the year and we presented written and oral evidence. I am pleased to report that the Committee endorsed many of Crisis' recommendations in its findings. The year ahead sees new challenges, with a returned Labour government seeking to make a difference in its third term. We will work to press the case for Crisis' solutions to homelessness.

Throughout the year we have continued to have daily contact with those we exist to help – single homeless people. We have also tried to encourage homeless people to speak out. One such initiative was the launch of the web log, [www.jamiesbigvoice.com](http://www.jamiesbigvoice.com), which has attracted much interest in the press and from its readers.

Sadly, in June, one of Crisis's founders, William Shearman, died. Among the tributes paid there was recognition that, without his indignation at what he called the 'obscurity' of homelessness back in 1967,

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

there would be no Crisis. Without William Shearman the thousands of homeless people we have helped over the years might have been without hope. His work continues.

**Sir David Bell, Chair of Trustees**

## **Structure, governance and management**

The charity's governing document is its memorandum and articles. Crisis UK was incorporated as a company limited by guarantee on 27 June 2000. On 1 July 2000 all of the assets and liabilities were transferred from Crisis (charity registration number 1036533) to Crisis UK the new company. Crisis (the trust) has now been taken off the register with the Charity Commission but had in the past received the entire capital and income of Crisis at Christmas, which had been operating since 1967 and which was registered with the commissioners for over 20 years.

The objects of the charity under its memorandum are the relief of poverty and distress among people who are homeless and who are suffering from social, economic or emotional distress. This year Crisis has worked with solitary homeless people helping them to rebuild their lives.

Crisis seeks to end homelessness through effective and innovative solutions. We cannot solve all the problems of the 380,000 hidden homeless population. But, by showing what works through our projects, we will provide excellent models that we know will succeed on a larger scale.

During the year, the Senior Management team and the trustees developed a strategic plan for 2005 to 2008. This plan has a number of key objectives to be met over the next four years. These include: becoming an expert in learning and skills provision for homeless people, developing the Urban Village, ensuring our projects directly meet the needs of at least 7,000 homeless and vulnerably housed people, and extending our influence.

We have a number of working methods in place:

### **Direct services**

Crisis provides certain services to its client group directly – these include shelters, the provision of access to meaningful daytime activity and structured training as well as support to move into independent living.

### **Partnerships with other agencies**

Crisis works in partnership with other agencies, bringing development expertise to the partnership arrangement, to enable solitary homeless people across the country to access a range of services throughout the year. Crisis invests strategically in local communities and enhances the sustainability of our partners through capacity-building support.

### **The social franchise model**

Crisis has established franchise programmes for the SmartMove scheme, which allow the charity to expand proven and high quality service models whilst allowing day-to-day management to take place at a local level. Franchise models allow projects access to Crisis' expertise in a whole range of areas including development and fundraising.

### **Organisation**

The charity's main activities are organised in the following teams:

- Projects, comprising all services delivered nationally
- Learning & Skills, including the Pathways team and progression work
- Fundraising
- Communications and Campaigning, which seeks to research the issues around single homelessness and propose solutions
- Chief Executive's Office, including policy and strategy

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

- Finance, IT, HR and Facilities departments.

The trustees delegate the day to day operations of the charity to the Senior Management Team (SMT). The trustees work with the SMT to develop the longer term strategic plan and delegate the responsibility for the implementation of the plan to the SMT. The strategic plan is broken down into one year operational plans in order to achieve the long term strategy. The trustees receive the operational plans annually, together with a supporting budget which, once approved, the SMT implement over the course of the next year bringing any substantial changes to the plan or budget back to the trustees for approval.

The Finance Committee reports to the Board on more detailed financial matters and, in case of changes to budget, will make recommendations to the Board. The Finance Committee comprises three trustees and members of the SMT.

### **Trustees**

A list of all trustees is given on page 1.

In accordance with the articles, one third of the trustees will retire at the Annual General Meeting and offer themselves for re-election. All trustees are members of the company.

In the past, recruitment of new trustees has taken place through informal means. This year Crisis advertised nationally for new trustees to take the place of a number of trustees who must retire under the articles in 2006. The process was very successful and in November 2005 a number of new trustees will be welcomed to the Board.

Crisis has also undergone a review of its governance procedures over the last year. A number of Board practises have been formalised and adopted. In the 2005/6 year the new trustees will go through a formal induction process and a training programme for all trustees will be established.

Apart from its wholly owned trading subsidiary Crisis at Christmas, Crisis has no related parties.

### **Risk management**

The systems of internal control are designed to provide reasonable, but not absolute, assurance against material misstatement or loss. They include a strategic plan, and an annual budget approved by the trustees, regular consideration by the trustees of financial results, variance from budgets, non-financial performance indicators and benchmarking reviews, delegation of authority and segregation of duties and identification and management of risks.

The register is reviewed regularly throughout the year and where necessary further systems and procedures work is undertaken if and when new risks are identified.

## **Review of 2004/2005 year**

### **Services**

Over the last year, Crisis staff, volunteers and partner organisations worked with more than 8,000 homeless individuals across the UK. Some of the highlights of the year are described below:

### **Crisis Changing Lives**

The Crisis Changing Lives programme provides financial awards to people who are or have been homeless so that they may achieve their vocational goals, fulfil their potential and become independent. The award might be used to attend a training course or buy tools and equipment necessary for a course or to get back to work. It could even help someone to set up their own business. During the year we have developed Crisis Changing Lives business development awards, following a successful pilot last year. This includes assisting small business start ups and working more closely with Skylight members to encourage applications. A total of 170 awards were made, which represents a 21% increase in funding over the previous year. We have received a number of applications in this year from areas where there has previously been a small take up. A major challenge has been the provision of business advice to recipients. Next year we plan to expand the life skills coaching with access to the awards and, in partnership with Crisis SmartMove partners in Teeside and Swansea, we aim to pilot two Crisis Changing Lives 'hubs' where their respective staff have already been trained in assessment skills. This programme was supported by

## **BARCLAYS**

### **Crisis Skylight**

Crisis Skylight is an activity centre for homeless people, which has been open since September 2002. It is now providing over 50 different activity sessions, 7 days a week. Activities range from hat making to salsa dancing! We engage with an average of 120 homeless people on any weekday and, to give an example, over 60 people take place in yoga classes per week. Crisis Skylight focuses on the long-term process of providing support for often emotionally affected and vulnerable individuals to gain confidence and ambition. Crisis Skylight offers a range of activities and facilities to encourage development of skills, interests and, eventually, the achievement of personal potential. Over the year, members have exhibited and sold paintings in a number of exhibitions and performed in a variety of local festivals. The team has been enhanced this year by the introduction of a number of new posts. We now have a progression worker signposting members into further education and employment training opportunities and 82 people have signed up for City & Guilds awards with 51 people gaining an award and we also have permanent (part time) arts development worker posts.

In addition to engagement activities, a more formal Learning and Skills element has been on offer since January 2004 with Pathways at Crisis Skylight offering accredited literacy, numeracy and IT courses as well as ESOL (English for Speakers of Other Languages). We plan to extend this work still further in the coming year with a 'Learning Zone'. In the year, 151 people had signed up for a course with 90 people completing courses and gaining one or more qualifications, 2 people went into work, 10 people went to volunteering opportunities and 25 people went onto further education and training. The Pathways project is supported by the generosity of trusts, companies and individuals as well as the Big Lottery Fund.



### **Crisis Skylight Café**

In August 2004 the Crisis Skylight Café opened to the public. This exciting new project is exploring social enterprise, offering a high quality café to the public whilst at the same time providing volunteer trainees with opportunities to gain training and qualifications. Since January of this year we have taken on 16 trainees and thus far 11 people have gone on to permanent work and one has gone into further education.

### **Crisis SmartMove**

A nation-wide scheme, which assists homeless and vulnerably-housed people with comprehensive housing advice and access to accommodation in the private rented sector. Crisis SmartMove provides landlords with a guarantee in place of a cash deposit and offers support to tenants who are often living independently for the first time. The five Regional Development Partners continued to develop and promote good practice within the larger network, which currently consists of 26 projects across the UK. Over the year 6,827 people received housing advice from the SmartMove network, 606 of whom were housed with a bond and 510 accessed other forms of long-term accommodation such as that provided by local authorities and housing associations. We are now in the last year of the first Regional Development Partnership arrangement and have begun to evaluate the scheme so that it can be rolled out again in July 2006. Do we need to explain this next bit more? We have established two Smartskills pilot programmes, one Smartshare pilot and there now are two fundraising pilots. Over the next year we plan to evaluate these pilots and where successful aim to roll them out as part of the ongoing development of the SmartMove model.

### **Crisis Open Christmas**

Open 23-30 December, the Crisis Open Christmas offers homeless and vulnerably-housed people advice on and help with accessing more appropriate accommodation and preventing loss of tenancies. It also offers other services such as benefits advice, medical, eye and dental care, chiropody, counselling and hairdressing and again there was a marked increase in the overall use of services from the previous year. Above all it provides companionship at a time of year that can be particularly lonely for those without a home or family. We also introduced a 'Be Inspired Zone' in every shelter to help guests learn and develop new or forgotten skills, and to give opportunities for people to take up places on educational courses, which were visited by over 500 people. This year Crisis ran six shelters in London including specialist shelters for women, drinkers and those with high support needs. There was also an extension shelter running for one week after the 30 December to assist 28 of the most vulnerable people; all of whom were re-housed in the New Year. The largest shelter this year was at the Millennium Dome and as well as being a very successful venue, special thanks need to go to the numbers of volunteers and staff who worked in an unprecedented way both to prepare for 23 December and also help to get us out of the Dome on time. In 2004, over 1,400 homeless people came, and during the week 4,500 volunteers from all walks of life worked there.

### **Volunteering**

Volunteers remain at the heart of Crisis and they are vitally important to all aspects of our work. They work within fundraising on projects such as the Square Mile Run and the Christmas Card Challenge; they take on major roles in the build up to the Crisis Open Christmas handling enquiries, entering volunteer details on the database, managing rotas and helping evaluate the event. In Crisis Skylight they staff reception, run sessions ranging from sewing to yoga and contribute to the smooth running of the centre. There are also the volunteers in the Speakers' Network who spread the word about Crisis and homelessness to schools, churches and community groups the length and breadth of the UK. Together with the 4,500 volunteers who give up their time to run the Crisis Open Christmas shelters, volunteers

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

bring to Crisis an astonishing range of skills, experience and enthusiasm and allow us to our maintain our level of services. During the year we have extended the level of training available to our volunteers and over the next year are planning to emphasise volunteering to people who have a history of homelessness.

### **Communications and Campaigning**

This year we have continued our work on campaigning for change for single homeless people. We produced, with the 'think tank' Demos, two reports on life skills for homeless people, made maximum use of the Crisis Open Christmas' presence at the Millennium Dome to raise our profile and get our messages across, and we worked in partnership to give homeless people a voice of their own in the debate.

In addition, we continued to produce research reports, hold the Innovations Fair, respond to continuous media enquiries, support Fundraising events, as well as responding to the ODPM Select Committee Inquiry into homelessness, successfully launching the Crisis Skylight Café to and audience of VIP guests and organising the Crisis Changing Lives Champions Awards.

During the General Election we took a Homeless People's Panel on the road, visiting cities across England to meet Parliamentary Candidates and to put hidden homelessness on their agenda. In concert with this we helped Jamie McCoy launch his web log – [www.jamiesbigvoice.com](http://www.jamiesbigvoice.com) - which established Jamie as the homelessness 'blogger' prepared to put his unique perspective on any issue. Finally, in January, we organised the visit by HRH the Prince of Wales, during which he met Crisis Skylight Café trainees, artists from Crisis Skylight and Crisis Open Christmas volunteers.

### **Crisis FareShare**

On 30 June 2004 we executed a sale of business agreement transferring the assets and operations of Crisis FareShare to FareShare the new charity. FareShare is now providing services to other food-poor groups, in addition to homeless people, which Crisis under its objects cannot do. Crisis has supported FareShare in this year by way of a £110,000 contribution to its work.

### **Innovation for the future**

Following the successful introduction of a more structured learning and skills programme in Crisis Skylight, Crisis will be opening a Learning Zone in September 2005 which will extend the work that we have started with the Pathways programme both in terms of numbers of training place and courses available.

In addition, over the course of the next financial year we aim to explore means of rolling out the Crisis Skylight model into other areas in the country. The trustees have designated funds to explore rolling this out.

### **Urban village**

Urban Village is a project under development in partnership with Genesis, English Partnerships and the Housing Corporation. It aims to create an integrated community where homeless people live alongside low income essential workers in a thriving complex of around 300 flats. On-site services will include counselling, healthcare, benefits advice as well as training and employment opportunities and social and leisure facilities. The project will also provide a high quality affordable home to people working in essential services in London who otherwise would be priced out of the housing market.

During the year Urban Village was established as a charity (registration number 1105701) and the Urban Village Board has been strengthened to drive through this complex project. We have entered into an initial contract with Genesis for the development of Urban Village.

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

The project received a £3.6 million donation from David Gilmour of Pink Floyd in 2002, which is shown, together with interest, as a restricted fund within the Crisis accounts.

### **Financial review**

Income for this financial year is £6,602,792 - an increase of £389,122 on the previous accounting year. This growth in income is due to a number of factors including our improved gift aid collection processes, emergency Christmas appeal, increased corporate giving and public funding.

We have spent £4,463,373, an increase of £395,809, on our projects this year. Much of this increase in expenditure has been on the Crisis Open Christmas as we had the opportunity to use the Millennium Dome this year for the main shelter. In addition, last year Crisis took over the St Botolph's Pathways project and accounted for it within Innovations, in this year's accounts it is shown separately within the Learning & Skills budget. The 2005 Innovations have been the Crisis Skylight Garden project and research around rolling out Crisis Skylight nationally. The Crisis Skylight project continues to grow and this year we have strengthened and developed the team and introduced new activities. Due to the float off of the FareShare project expenditure has fallen in this area.

During this year we have continued our investment in fundraising. A number of new activities have been trialled including DRTV and the Winter Walkabout, together with increasing ongoing activities. The effect of this has been an increase of £440,559 in costs of generating funds to £1,629,746 in 2005. This represents 26.1% of total expenditure compared to 22.0% in the 2004 year. Our total management and administration costs remain unchanged at 2.3%.

Crisis at Christmas, our trading company, continues to operate on a small scale. Its results for the year are as shown in note 3.

We estimate the value of the time given by volunteers to Crisis to be in excess of £1.25m.

### **Crisis reserves policy**

Crisis aims to hold sufficient reserves within any one year: on average 30% equivalent of annual expenditure. In the next financial year this will equate to £2,032,532 based on budget.

We recognise that this measure needs to be an average over the year due to the seasonal pattern of our income and expenditure streams. The majority of Crisis income is received over the winter and Christmas period, yet we work, and therefore spend, throughout the year.

The policy is reviewed annually by the Finance Committee.

The general reserves at 30 June 2005 are £2.0m and are above our reserves policy level. This increase is mostly in respect of legacy and additional gift aid monies received towards the end of the financial year.

This financial year, the trustees have decided to designate funds in line with the strategic plan. We continue to support Urban Village by designating £100,000 towards this in the next financial year together with funding the rollout out model for Crisis Skylight and the planned additional investment in fundraising of £500,000 over the course of the next year.

### **Investment management**

The Crisis investment policy is as set out below:

- The investment portfolio is to be monitored by the Finance Sub Committee at its regular meetings and may expand this committee to include an Investment Committee
- The investments are to be held in such a way to maximise their value to Crisis and are not held specifically to generate ongoing income
- Crisis will not look to hold investments for the long term. Investments will be held only when stock market conditions lead the trustees to believe it would be better for the charity not to liquidate donated portfolios in the short term.

In respect of the cash balances held

- Crisis has appointed The Royal Bank of Scotland to hold our cash investments
- The rate of return on these balances is reviewed annually and benchmarking exercises undertaken with other banking institutions.

At the year end Crisis had decided to carry out a review of its cash management processes in light of the anticipated growth in fundraising around the Urban Village project.

### **Acknowledgements**

The trustees and staff would like to thank all those who supported our work so generously in the past year, whether that support was expressed as a donation or as a gift in kind or in time.

Every gift is gratefully received. Unfortunately, limited space prevents us from mentioning everyone who contributed this year. This invaluable support and interest in our work has been vital in enabling us to help homeless people move off the streets for good and regain control of their lives.

### **Auditors**

The auditors, RSM Robson Rhodes LLP, have expressed a willingness to continue in office for the forthcoming year.

### **Statement of trustees' responsibilities for the financial statements**

The charity's trustees (who are also the directors of Crisis UK for the purposes of Company law) are responsible for the preparation of financial statements for each financial year which gives a true and fair view of the charity's incoming and outgoing resources during the year and of its state of affairs at the end of the year. In preparing these financial statements, the trustees have:

- selected suitable accounting policies and then applied them consistently
- made judgements and estimates that are reasonable and prudent
- followed applicable accounting standards
- prepared the financial statements on a going concern basis.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the charity's assets and hence for taking reasonable steps for the prevention and detection of fraud and breaches of law and regulations.

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

### **Approval**

This report was approved by the Board of Trustees on 29 September 2005 and signed on its behalf by:

Sir David Bell  
Chair of Trustees

## **Crisis UK Trustees' annual report and accounts for the year ended 30 June 2005**

### **Independent Auditors' Report to the members of Crisis UK**

We have audited the financial statements of Crisis UK for the year ended 30 June 2005 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and the related notes. These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

This report is made solely to the company's members in accordance with Section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

#### **Respective responsibilities of the trustees and auditors**

The responsibilities of the trustees (who are also the directors of Crisis UK for the purposes of company law) for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards are set out in the Statement of Trustee Responsibilities.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and United Kingdom Auditing Standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Trustees' Annual Report is not consistent with the financial statements, if the charitable company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding trustees' remuneration and transactions with the charitable company is not disclosed.

We read the Trustees Report and consider the implications for our report if we become aware of any apparent misstatements within it.

#### **Basis of opinion**

We conducted our audit in accordance with United Kingdom Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charitable group's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

#### **Opinion**

In our opinion the financial statements give a true and fair view of the state of affairs of the charity and group as at 30 June 2005 and of the group's incoming resources and application of resources expended, including its income and expenditure for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

RSM Robson Rhodes LLP, Chartered Accountants and Registered Auditors  
186 City Road, London

**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES**  
For the year ended 30 June 2005

Income and Expenditure Account		2005	2005	2005	2004
	Notes	Unrestricted £	Restricted £	Total £	Total £
<b>INCOMING RESOURCES</b>					
Donations, legacies and similar income	2a	4,893,848	567,679	5,461,527	4,979,800
<i>Activities to further Crisis' objects:</i>					
Public sources	2b	-	318,416	318,416	283,608
<i>Activities for generating funds:</i>					
Events	2c	271,280	-	271,280	229,988
Commercial Trading Operations	3	96,175	-	96,175	140,044
Investment income		105,482	176,160	281,642	224,352
Other income		173,752	-	173,752	171,938
<b>Incoming resources from continuing activities</b>		<u>5,540,537</u>	<u>1,062,255</u>	<u>6,602,792</u>	<u>6,029,730</u>
Income from discontinued activity FareShare	21	-	-	-	183,940
<b>Total incoming resources</b>		<u>5,540,537</u>	<u>1,062,255</u>	<u>6,602,792</u>	<u>6,213,670</u>
<b>Less: Costs of generating funds</b>					
Trading subsidiary expenditure	3	12,497	-	12,497	17,965
Fundraising & publicity costs		1,617,248	-	1,617,248	1,124,354
<b>Continuing activities</b>		<u>1,629,745</u>	<u>-</u>	<u>1,629,745</u>	<u>1,142,319</u>
Cost of generating funds from discontinued activity - FareShare		-	-	-	46,868
<b>Total costs of generation funds</b>		<u>1,629,745</u>	<u>-</u>	<u>1,629,745</u>	<u>1,189,187</u>
<b>Net incoming resources available for charitable application</b>		<b>3,910,792</b>	<b>1,062,255</b>	<b>4,973,047</b>	<b>5,024,483</b>
<b>Charitable expenditure</b>	4				
Crisis Open Christmas		686,424	166,430	852,854	458,046
Campaigning		128,345	-	128,345	116,935
Learning & Skills		108,398	186,932	295,330	-
Crisis SmartMove		561,855	79,525	641,380	709,961
Strategic Policy Unit		308,554	5,000	313,554	334,620
Innovations		63,080	-	63,080	211,488
Urban Village		69,886	114,864	184,750	136,368
Crisis Skylight		962,629	104,062	1,066,691	962,478
Changing Lives		296,517	111,800	408,317	346,706
Opportunities for volunteers		5,697	129,309	135,006	155,763
Skylight Café		175,123	38,458	213,581	-
Other services		-	-	-	23,000
Management & administration		128,918	11,500	140,418	125,589
<b>Continuing Charitable expenditure</b>		<u>3,495,426</u>	<u>947,880</u>	<u>4,443,306</u>	<u>3,580,954</u>
Charitable expenditure from discontinued activity - FareShare	21	110,000	50,485	160,485	612,199
<b>Total Charitable expenditure</b>		<u>3,605,426</u>	<u>998,365</u>	<u>4,603,791</u>	<u>4,193,153</u>
<b>Total resources expended</b>		<u>5,235,171</u>	<u>998,365</u>	<u>6,233,536</u>	<u>5,382,340</u>
<b>Net Incoming resources for the year</b>		<u>305,366</u>	<u>63,890</u>	<u>369,256</u>	<u>831,330</u>

**CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES**  
For the year ended 30 June 2005

(CONTINUED)

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
<b>Net Incoming resources</b>	305,366	63,890	369,256	831,330
Unrealised gain on investments	41,254	-	41,254	21,659
Loss on write off of fixed assets	(4,595)	-	(4,595)	-
<i>Exceptional items</i>				
Transfer of fixed assets to FareShare	-		-	(36,977)
<b>Net movement in Funds</b>	<u>342,025</u>	<u>63,890</u>	<u>405,915</u>	<u>816,012</u>
Fund balances at 1 July 2004	2,367,010	4,149,491	6,516,501	5,700,489
<b>Fund balances carried forward at 30 June 2005</b>	<u><u>2,709,035</u></u>	<u><u>4,213,381</u></u>	<u><u>6,922,416</u></u>	<u><u>6,516,501</u></u>

No other gains or losses were recognised in the year other than those shown above. The surplus for the year for Companies Act purposes would include realised losses and gains on investments and would be £364,661 (2004 surplus £794,353)

The notes on pages 17 to 28 form an integral part of these financial statements.

**Consolidated fund balances at 30 June 2005 are represented by :**

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
Fixed assets	360,534	95,607	456,141	436,467
Current assets	2,688,282	4,117,774	6,806,056	6,428,566
Current liabilities	(294,584)	-	(294,584)	(258,140)
Creditors amounts falling due after one year	(45,197)	-	(45,197)	(90,392)
<b>Net assets</b>	<u><u>2,709,035</u></u>	<u><u>4,213,381</u></u>	<u><u>6,922,416</u></u>	<u><u>6,516,501</u></u>

CRISIS UK Trustees' annual report and accounts for the year ended 30 June 2005

**BALANCE SHEET  
at 30 June 2005**

	Notes	Consolidated 2005 Total £	Crisis UK 2005 Total £	Consolidated 2004 Total £	Crisis UK 2004 Total £
<b>Fixed Assets</b>					
Tangible fixed assets	9	456,141	433,949	436,467	406,876
<b>Current assets</b>					
Investments	10	5,810,587	5,810,587	5,830,749	5,830,749
Other debtors	11	99,120	125,702	165,880	213,421
Prepayments & accrued income		288,729	288,729	118,569	118,569
Cash and bank deposits		607,620	603,673	313,368	305,356
		6,806,056	6,828,691	6,428,566	6,468,095
<b>Creditors : Amounts falling due within one year</b>	12	(294,584)	(292,632)	(258,140)	(255,683)
<b>Net current assets</b>		6,511,472	6,536,059	6,170,426	6,212,412
<b>Total assets less current liabilities</b>		6,967,613	6,970,008	6,606,893	6,619,288
<b>Creditors : Amounts falling due after one year</b>	12	(45,197)	(45,197)	(90,392)	(90,392)
<b>Net assets</b>		<u>6,922,416</u>	<u>6,924,811</u>	<u>6,516,501</u>	<u>6,528,896</u>
<b>Represented by:</b>					
<b>Unrestricted income funds</b>					
<b>General fund</b>	14	1,979,035	1,981,430	2,077,010	2,089,405
<b>Designated funds</b>					
Urban Village	15	100,000	100,000	150,000	150,000
Skylight Rollout		130,000	130,000	-	-
Fundraising investment		500,000	500,000		
Campaigning		-	-	40,000	40,000
Crisis FareShare		-	-	100,000	100,000
		730,000	730,000	290,000	290,000
<b>Total unrestricted funds</b>		2,709,035	2,711,430	2,367,010	2,379,405
<b>Restricted income funds</b>	16	4,213,381	4,213,381	4,149,491	4,149,491
<b>Total funds</b>		<u>6,922,416</u>	<u>6,924,811</u>	<u>6,516,501</u>	<u>6,528,896</u>

Approved by the trustees on 29 September 2005 and signed on their behalf by:

David Bell )  
 )  
 ) Trustees  
 Jane Sadler )  
 )

The notes on pages 17 to 28 form an integral part of these financial statements.

**CONSOLIDATED CASH FLOW STATEMENT**  
**For the year ended 30 June 2005**

	Notes	2005 Total £	2004 Total £
<b>Net cash inflow from operating activities</b>	18	98,961	512,704
<b>Returns on investments</b>			
Investment income		281,642	224,352
<b>Capital expenditure</b>			
Payments to acquire tangible fixed assets		(147,767)	(197,148)
<b>Total Capital expenditure</b>		(147,767)	(197,148)
<b>Management of liquid resources</b>			
Amounts held on treasury deposit		61,416	(3,044,537)
<b>Increase/(Decrease) in cash</b>	19	294,252	(2,504,629)

The notes on pages 17 to 28 form an integral part of these financial statements.

**NOTES TO THE FINANCIAL STATEMENTS**

**For the year ended 30 June 2005**

**1. ACCOUNTING POLICIES**

**a) Basis of accounting**

The accounts have been prepared under the historical cost convention as modified by the revaluation of current asset investments and in accordance with applicable accounting standards, and on the basis of Accounting and Reporting by charities: Statement of Recommended Practice 2000 and the Companies Act 1985.

**b) Consolidated accounts**

Consolidated accounts have been prepared for the charity and the trading company controlled by its trustees, Crisis at Christmas. The method of consolidation is that recommended in the SORP.

The unconsolidated result for the charity would have been net incoming resources £395,915 (net incoming 2004 - £806,012). The charity has taken advantage of S230 Companies Act 1985 and has not prepared a separate statement of financial activities.

**c) Income and expenditure**

Voluntary income, bank interest and grants are recognised on a receivable basis. Legacies are taken into account when capable of financial measurement. Income tax on covenants and gift aid declarations is accounted for on an accruals basis. Gifts in kind have been included in the notes to the accounts at an amount equivalent to that which the charity would have had to pay to purchase the donated facilities. Expenditure is accounted for on an accruals basis.

**d) Allocation of expenditure**

Direct costs incurred in connection with a particular project or event are allocated to that project or event. Costs of generating funds comprise costs incurred in connection with raising voluntary contributions and the cost of sales from our trading company.

General and overhead costs which are not specific to management and administration, fundraising and publicity or direct charitable activities are allocated as support costs to these headings. The basis of the allocation is an analysis of the resources utilised by each of these activities. The principal underlying the basis of this allocation is consistent between the prior and the current year.

**e) Funding commitments**

Commitments at year end are shown in creditors. Commitments are recognised when contractual conditions are met by our partners.

**f) Fixed assets**

Office, computer equipment and motor vehicles are capitalised and written off over four years on a straight line basis.

Office improvements are capitalised and written off over the period of the lease.

All assets are included at cost.

Individual assets costing the organisation less than £500 are not capitalised.

**NOTES TO THE FINANCIAL STATEMENTS**

**For the year ended 30 June 2005**

**g) Pension costs**

Crisis UK operates a defined contribution group personal pension scheme for employees. The assets of the scheme are held separately from those of the charity. The annual contributions payable are charged to the statement of financial activities.

**h) Fund accounting**

**I) Restricted**

Restricted funds comprise amounts donated for specific objectives. They are expendable in furtherance of certain particular aspects of the objects of the charity.

**II) Unrestricted**

Unrestricted funds comprise amounts donated to the charity for general use. They are expendable at the discretion of the trustees, in furtherance of any aspects of the objects of the charity. There are two categories of unrestricted funds :

**a) Designated**

Designated funds comprise funds set aside out of unrestricted income by the trustees for the furtherance of particular aspects of the charity's objects, and are usually committed to direct charitable activities in the two years following their designation. The trustees may, at their discretion, reallocate these funds back to the general fund (see below).

**b) General**

General funds represent the accumulated unrestricted and undesignated surpluses. The general funds are available at any time for use at the discretion of the trustees for furtherance of the charity's activities and objectives.

**i) Investments**

Investments are shown in the balance sheet as current assets at market value. All investments are listed on a recognised stock exchange. Realised and unrealised gains and losses are included in the Statement of Financial Activities.

**j) Lease and hire purchase contracts**

Rentals under operating leases are charged to the income and expenditure account as incurred.

**k) Liquid resources**

Under FRS 1 Crisis recognises its liquid resources as cash in hand and deposits repayable on demand with the Royal Bank of Scotland. All cash balances that cannot be withdrawn at any time without notice and without penalty or if a maturity or period of notice of not more than 24 hours are treated as current investments.

**l) Foreign currencies**

During the year Crisis opened a US Dollar bank account due to receiving a number of US Dollar donations. Transactions have been recorded at the rate ruling at the date of the transaction. Monetary assets and liabilities are retranslated at the rate of exchange ruling at the balance sheet date. All differences are taken to the SOFA.

**NOTES TO THE FINANCIAL STATEMENTS**  
For the year ended 30 June 2005

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
<b>2 INCOMING RESOURCES</b>				
<b>a) Donations, legacies and similar income</b>				
Individuals & legacies	3,379,645	26,245	3,405,890	3,102,411
Trusts	135,158	268,691	403,849	455,123
Corporates	1,083,702	272,344	1,356,046	1,087,876
Community groups	295,343	399	295,742	334,390
	<u>4,893,848</u>	<u>567,679</u>	<u>5,461,527</u>	<u>4,979,800</u>

**Intangible income**

Crisis has always received intangible income from a number of sources. It is Crisis' intention to incorporate this income into the notes to the accounts only. Further information is given in note 4.

**Activities in furtherance of the charity's objects:**

**b) Public sources**

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
Office of the Deputy Prime Minister (ODPM)	-	51,358	51,358	115,000
Southwark Council	-	-	-	10,000
The London Housing Foundation	-	10,000	10,000	10,000
Off the Streets and into Work (OSW)	-	37,500	37,500	-
The Big Lottery Fund	-	58,085	58,085	-
Newham College - Homeless Sector Pilot	-	32,164	32,164	-
Department of Health - O.F.V. 2003*	-	-	-	96,667
Department of Health - O.F.V. 2004*	-	93,059	93,059	51,941
Department of Health - O.F.V. 2005*	-	36,250	36,250	-
	<u>-</u>	<u>318,416</u>	<u>318,416</u>	<u>283,608</u>

O.F.V. stands for 'Opportunities for Volunteering'

**c) Events**

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
Square Mile Run, Marathon etc	271,280	-	271,280	229,988
	<u>271,280</u>	<u>-</u>	<u>271,280</u>	<u>229,988</u>

**d) Investment income**

	2005 Unrestricted £	2005 Restricted £	2005 Total £	2004 Total £
Deposit interest	95,394	176,160	271,554	210,020
Investment income from quoted investments	10,088	-	10,088	14,332
	<u>105,482</u>	<u>176,160</u>	<u>281,642</u>	<u>224,352</u>

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

**3. CRISIS AT CHRISTMAS**

Crisis at Christmas is a company limited by guarantee and incorporated in England and Wales. It manages the trading activities associated with the charity, largely the use of the Crisis logo and the sale of Christmas cards. The company gift aids any surplus net to the charity and is wholly controlled by the charity's trustees. A summary of the results of Crisis at Christmas is shown below.

**Profit and loss account**

		<b>2005</b>	<b>2004</b>
		<b>£</b>	<b>£</b>
Turnover	*1, *2	96,175	181,294
Cost of sales		<u>(12,497)</u>	<u>(17,965)</u>
Gross profit		83,678	163,329
Administration costs	*3	<u>(7,398)</u>	<u>(9,865)</u>
Profit on ordinary activities		76,280	153,464
Gift aid payment to Crisis		(66,280)	(143,464)
Retained in subsidiary		<u><u>10,000</u></u>	<u><u>10,000</u></u>

\*1 Turnover includes £78,994 sponsorship

\*2 2004 Turnover includes £41,250 received for FareShare - this income is shown within discontinued income

\*3 Administration costs includes depreciation of fixed assets

		<b>2005</b>	<b>2004</b>
		<b>£</b>	<b>£</b>
<b>Balance sheet</b>			
Fixed assets		22,194	29,592
Current assets:			
Debtors		470	-
Cash		<u>3,948</u>	<u>8,010</u>
		4,418	8,010
Current liabilities:			
Crisis		(27,053)	(47,541)
Other creditors		<u>(1,952)</u>	<u>(2,454)</u>
		(29,005)	(49,995)
Net current liabilities		<u>(24,587)</u>	<u>(41,985)</u>
Net assets		<u><u>(2,393)</u></u>	<u><u>(12,393)</u></u>
Represented by:			
Reserves		<u><u>(2,393)</u></u>	<u><u>(12,393)</u></u>

Crisis is prepared to provide continuing support to the trading subsidiary.

**NOTES TO THE FINANCIAL STATEMENTS**  
For the year ended 30 June 2005

**4. RESOURCES EXPENDED**

**Costs of activities in furtherance of the objects of the charity**

	Direct costs £	Support costs £	2005 Total £	2004 Total £
Crisis Open Christmas	631,604	221,250	852,854	458,046
Campaigning	39,682	88,663	128,345	116,935
Learning & Skills	205,020	90,310	295,330	-
Crisis SmartMove	522,229	119,151	641,380	709,961
Crisis FareShare London	-	-	-	243,446
Crisis FareShare Regional	160,485	-	160,485	368,753
Strategic Policy Research	180,602	132,952	313,554	334,620
Innovations	25,813	37,267	63,080	211,488
Urban Village	117,110	67,640	184,750	136,368
Changing Lives	283,254	125,063	408,317	346,706
Crisis Skylight	790,966	275,725	1,066,691	962,478
Opportunities for volunteers	125,459	9,547	135,006	155,763
Skylight Café	137,592	75,989	213,581	-
Other direct	-	-	-	23,000
Management and administration	-	140,418	140,418	125,589
	<u>3,219,816</u>	<u>1,383,975</u>	<u>4,603,791</u>	<u>4,193,153</u>

The Innovations programme this year has been in respect of looking into rolling out the Crisis Skylight model across the country and developing the Skylight Garden project.

**Intangible income**

As stated in note 2, intangible income is not included in the accounts, however we wish to disclose in the notes the value of our gift in kind donations. These are set out below together with a comparative figure for the previous year.

	2005 Total £	2004 Total £
Project and Event resources (includes Open Christmas and Square Mile Run)	708,442	708,847
Publicity	277,359	328,134
Receptions and conference facilities	12,350	21,850
Training	0	500
Legal costs	105,319	173,691
Buildings and Facilities	500	27,685
Consultancy, Research, Publications	900	8,275
	<u>1,104,870</u>	<u>1,268,982</u>

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

**5 RESOURCES EXPENDED**

Costs of generating funds are analysed as follows:

Consolidated	Staff Costs £	Other Expenses £	2005 Total £	2004 Total £
Fundraising & publicity	443,894	1,173,354	1,617,248	1,171,222
Trading subsidiary expenditure	-	12,497	12,497	17,965
	<u>443,894</u>	<u>1,185,851</u>	<u>1,629,745</u>	<u>1,189,187</u>
<b>Direct charitable expenditure</b>			4,603,791	4,193,153
<b>Total expenditure</b>			<u>6,233,536</u>	<u>5,382,340</u>

**6 Analysis of management and administration costs pre-SORP allocation:**

a) General costs	2005 £	2004 £
Staff costs (excluding direct charitable expenditure)	1,303,719	1,113,969
Agency staff costs	47,244	44,015
Recruitment	104,786	51,102
Stationery & photocopying	40,086	42,258
Postage	45,395	38,522
Telephone	19,861	19,033
Establishment costs & office expenditure	227,312	281,564
Travel expenses	11,548	3,339
Training & conferences	48,423	17,455
Audit (external audit only)	5,200	4,700
Computer expenses	79,701	110,452
Depreciation (Total depreciation £123,672 - £45,000 in direct charitable)	78,672	65,542
Legal & professional advice/consultancy	24,013	26,645
Miscellaneous	49,700	40,521
	<u>2,085,660</u>	<u>1,859,117</u>
<b>Communications &amp; publicity</b>	<u>50,914</u>	<u>61,003</u>
<b>Fundraising</b>	<u>877,146</u>	<u>522,838</u>
<b>Direct charitable expenditure</b>	<u>3,219,816</u>	<u>2,939,382</u>
<b>Total expenditure</b>	<u>6,233,536</u>	<u>5,382,340</u>

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

**7 STAFF COSTS**

	<b>2005</b>	<b>2004</b>
	<b>£</b>	<b>£</b>
Wages and salaries	1,755,802	1,696,477
Social security costs	224,742	217,149
Pension costs	79,356	81,260
	<u>2,059,900</u>	<u>1,994,886</u>
Average number of staff in the year:	<u>58</u>	<u>58</u>

Trustees received reimbursed travel expenses in the amount of £Nil (2004 - £795)  
Trustees' liability insurance of £3,392 was paid in the year (2004: £2,624).

CLB prepare our payroll, one of the trustees - Nick Light is a salaried partner in this firm. The fees for the period were £2,469 (2004 : £2,536)

No other trustees were remunerated during the year.

Employees receiving remuneration in excess of £50,000 in the year:

£50,000	-	£59,999	1	1
£60,000	-	£69,999	<u>2</u>	<u>1</u>

All employees earning more than £50,000 participated in the pension scheme.

**8 PAYMENTS TO PROJECTS**

Crisis no longer awards grants but seeks to work in partnership with local and national partners. Strategic investment in such partnerships enables Crisis to develop sustainable models of good practice and solutions to homelessness that we have researched and piloted. Crisis rolls-out these projects in the form of social franchises, providing training and networking opportunities and assisting with leveraging in long-term funding sources.

The total amount of funding distributed to such partnerships during the year was £773,001 (2004 - £859,874)

**NOTES TO THE FINANCIAL STATEMENTS**  
For the year ended 30 June 2005

**9 TANGIBLE FIXED ASSETS**

**Consolidated**

	<b>Leasehold Improvements</b>	<b>Office equipment</b>	<b>Vehicles</b>	<b>Total</b>
<b>Cost</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
At 1 July 2004	334,423	616,042	25,845	976,310
Additions	113,679	31,738	2,350	147,767
Disposals	-	(30,387)	(2,350)	(32,737)
At 30 June 2005	<u>448,102</u>	<u>617,392</u>	<u>25,845</u>	<u>1,091,339</u>
<b>Depreciation</b>				
At 1 July 2004	44,362	469,636	25,845	539,843
Charge for year	44,810	78,687	-	123,497
Disposals	-	(28,142)	-	(28,142)
At 30 June 2005	<u>89,172</u>	<u>520,181</u>	<u>25,845</u>	<u>635,198</u>
<b>Net Book Value at 30 June 2005</b>	<u>358,930</u>	<u>97,211</u>	<u>-</u>	<u>456,141</u>
Net Book Value at 1 July 2004	<u>290,061</u>	<u>146,406</u>	<u>-</u>	<u>436,467</u>

**Charity**

	<b>Leasehold Improvements</b>	<b>Office equipment</b>	<b>Vehicles</b>	<b>Total</b>
<b>Cost</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
At 1 July 2004	334,423	306,862	25,845	667,131
Additions	113,679	31,738	2,350	147,767
Disposals	-	(30,387)	(2,350)	(32,737)
At 30 June 2005	<u>448,102</u>	<u>308,213</u>	<u>25,845</u>	<u>782,160</u>
<b>Depreciation</b>				
At 1 July 2004	44,362	190,047	25,845	260,254
Charge for year	44,810	71,289	-	116,099
Disposals	-	(28,142)	-	(28,142)
At 30 June 2005	<u>89,172</u>	<u>233,194</u>	<u>25,845</u>	<u>348,211</u>
<b>Net Book Value at 30 June 2005</b>	<u>358,930</u>	<u>75,019</u>	<u>-</u>	<u>433,949</u>
Net Book Value at 1 July 2004	<u>290,061</u>	<u>116,815</u>	<u>-</u>	<u>406,876</u>

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

	<b>2005 Total £</b>	<b>2004 Total £</b>
<b>10 INVESTMENTS (Group and charity)</b>		
Market Value at 1 July 2004	5,830,749	2,756,647
Cash held on deposit (withdrawals/additions in year)	(61,416)	3,044,537
Donation received in the year	-	7,906
Unrealised gain on revaluation at 30 June 2005	<u>41,254</u>	<u>21,659</u>
Market Value at 30 June 2005	<u><u>5,810,587</u></u>	<u><u>5,830,749</u></u>

**Detail of investments held**

Cash balances of £5,483,121 (2004 £5,544,537) are managed by the Royal Bank of Scotland under their Agency Treasury Service. See also note 19. All investments are quoted on the UK stock exchange. The following investments represented 5% or more of the share portfolio:

Barclays Plc Ord 25p shares	8%	Smiths Group Plc ord 25p shares	9%
BP Plc US \$0.25 shares	6%	Wolseley Plc ord 25p shares	7%
GlaxoSmithKline Plc Ord 25p shares	10%	2% Index linked Treasury Stock 2006	10%
Shell Transport & Trading Ord 25p :	5%	2 1/2% Index-linked Treasury Stock 2009	14%

**11 OTHER DEBTORS**

	<b>Consolidated 2005 £</b>	<b>Crisis UK 2005 £</b>	<b>Consolidated 2004 £</b>	<b>Crisis UK 2004 £</b>
Income tax recoverable	58,202	58,202	65,737	65,737
Crisis at Christmas	-	27,052	-	47,541
Sundry debtors	<u>40,918</u>	<u>40,448</u>	<u>100,143</u>	<u>100,143</u>
	<u><u>99,120</u></u>	<u><u>125,702</u></u>	<u><u>165,880</u></u>	<u><u>213,421</u></u>

**12 CREDITORS: Amounts falling due within one year**

	<b>Consolidated 2005 £</b>	<b>Crisis UK 2005 £</b>	<b>Consolidated 2004 £</b>	<b>Crisis UK 2004 £</b>
Other creditors	84,907	82,955	75,673	73,216
Deferred income	134,529	134,529	52,118	52,118
Accruals	<u>75,148</u>	<u>75,148</u>	<u>130,349</u>	<u>130,349</u>
	<u><u>294,584</u></u>	<u><u>292,632</u></u>	<u><u>258,140</u></u>	<u><u>255,683</u></u>

**12 CREDITORS: Amounts falling due after one year**

	<b>Consolidated 2005 £</b>	<b>Crisis UK 2005 £</b>	<b>Consolidated 2004 £</b>	<b>Crisis UK 2004 £</b>
Deferred income	<u>45,197</u>	<u>45,197</u>	<u>90,392</u>	<u>90,392</u>

**13 COMMITMENTS**

	<b>Consolidated 2005 £</b>	<b>Crisis UK 2005 £</b>	<b>Consolidated 2004 £</b>	<b>Crisis UK 2004 £</b>
Annual commitments under non-cancellable operating leases for land and buildings:				
In two to five years	-	-	60,000	60,000
In ten to fifteen years - Skylight	255,049	255,049	255,049	255,049
In ten to fifteen years - Head office	<u>178,664</u>	<u>178,664</u>	<u>178,664</u>	<u>178,664</u>
	<u><u>433,713</u></u>	<u><u>433,713</u></u>	<u><u>493,713</u></u>	<u><u>493,713</u></u>
Office equipment				
In two to five years	<u>22,144</u>	<u>22,144</u>	<u>22,144</u>	<u>22,144</u>

During the year Crisis transferred the lease on the FareShare property to FareShare the charity following the sale of business.

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

	<b>2005 Total £</b>	<b>2004 Total £</b>
<b>14 CONSOLIDATED ACCUMULATED GENERAL FUND</b>		
<b>Fund brought forward</b>		
Retained in charity	2,089,405	1,641,451
Retained in subsidiary undertaking	<u>(12,393)</u>	<u>(22,393)</u>
	2,077,012	1,619,058
<b>Surplus/(deficit) for the year</b>		
Retained by charity	332,025	422,954
Retained by subsidiary undertaking	<u>10,000</u>	<u>10,000</u>
	<u>342,025</u>	<u>432,954</u>
Transfer (to)/from Designated funds	(440,000)	25,000
<b>Fund carried forward</b>		
Retained by charity	1,981,430	2,089,405
Retained by subsidiary undertaking	<u>(2,393)</u>	<u>(12,393)</u>
	<u><u>1,979,035</u></u>	<u><u>2,077,010</u></u>

**15 UNRESTRICTED FUNDS**

	<b>Brought Forward £</b>	<b>Utilised in year £</b>	<b>Income/Gains in year £</b>	<b>Transfer Total £</b>	<b>Carried Forward £</b>
<b>Designated funds</b>					
Urban Village	150,000	(50,000)	-	-	100,000
Skylight Rollout	-	-	-	130,000	130,000
Fundraising Investment	-	-	-	500,000	500,000
Campaigning	40,000	(40,000)	-	-	-
Crisis FareShare	100,000	(100,000)	-	-	-
	<u>290,000</u>	<u>(190,000)</u>	<u>-</u>	<u>630,000</u>	<u>730,000</u>
Accumulated general fund	<u>2,077,010</u>	<u>(5,008,513)</u>	<u>5,540,537</u>	<u>(630,000)</u>	<u>1,979,034</u>
	<u><u>2,367,010</u></u>	<u><u>(5,198,513)</u></u>	<u><u>5,540,537</u></u>	<u><u>-</u></u>	<u><u>2,709,034</u></u>

**NOTES TO THE FINANCIAL STATEMENTS**  
For the year ended 30 June 2005

**UNRESTRICTED FUNDS (CONTINUED)**

**Designated Funds:**

- (a) Urban Village** To provide funding for the development of a housing project which would integrate homeless people with those on low incomes.
- (b) Skylight Rollout** Crisis runs an activity centre in London. Over the next year work will take place to establish the basis on which this project can be rolled out to other areas in the country.
- (c) Fundraising** In 2004 Crisis adopted a new four year strategic plan. Underpinning this for the 2005/6 financial year is a much increased investment in fundraising. The trustees have agreed to designate an amount equal to this planned additional investment

**16 RESTRICTED INCOME FUNDS**

	Beginning of Year £	Received in Year £	Utilised in Year £	End of Year £
Open Christmas	-	166,430	166,430	-
Crisis SmartMove	20,625	58,900	79,525	-
Crisis FareShare Regional	50,485	-	50,485	-
Urban Village	3,943,324	289,314	114,864	4,117,774
Opportunities for Volunteers	-	129,309	129,309	-
Crisis Skylight	27,950	76,112	104,062	-
Skylight Café (capital project)	107,107	-	11,500	95,607
Skylight Café (revenue)	-	38,458	38,458	-
Learning & Skills (including Pathways)	-	128,847	128,847	-
Learning & Skills - Big Lottery Fund	-	58,085	58,085	-
Changing Lives	-	111,800	111,800	-
Strategic Policy Unit	-	5,000	5,000	-
	4,149,491	1,062,255	998,365	4,213,381

During the 2003 year David Gilmour made a charitable donation of £3.6M to the Urban Village project. This project will aim to create an integrated community where homeless people live alongside key workers in a thriving complex of around 400 flats. This amount plus the related interest remains in restricted funds at the year end,

During 2004 the ODPM (Office of the Deputy Prime Minister) agreed to fund the capital costs of the construction of the Skylight Café. Costs are now being written off in accordance with the depreciation policy

**17 CAPITAL COMMITMENTS**

At the year end Crisis had capital commitments of £588 (2004 £66,759)

**NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 30 June 2005

**NOTES TO THE CONSOLIDATED CASH FLOW STATEMENT**

**18 RECONCILIATION OF CHANGES IN RESOURCES TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	<b>2005 Total £</b>	<b>2004 Total £</b>
Net incoming resources	369,256	831,330
Interest income	(281,642)	(224,352)
Depreciation	123,497	110,452
Decrease in creditors	(8,750)	(128,407)
(Increase) in debtors	(103,400)	(68,413)
(Increase) in investments	-	(7,906)
Net cash flow from operating activities	<u>98,961</u>	<u>512,704</u>

**RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NET FUNDS**

	<b>2005 Total £</b>	<b>2004 Total £</b>
Increase/(decrease) in cash in the period	294,252	(2,504,629)
Cash (outflow)/inflow from decrease/increase in liquid resources	(61,416)	3,044,537
	<u>232,836</u>	<u>539,908</u>
Net funds at 1 July 2004	5,857,905	5,317,997
Net funds at 30 June 2005	<u>6,090,741</u>	<u>5,857,905</u>

**19 ANALYSIS OF CHANGES IN CASH DURING THE YEAR**

	<b>At 1 July 2004 Total £</b>	<b>Cash Flows £</b>	<b>At 30 June 2005 Total £</b>
Cash at bank and in hand	313,368	294,252	607,620
Management of liquid resources			
Amounts held on treasury deposit	5,544,537	(61,416)	5,483,121
	<u>5,857,905</u>	<u>232,836</u>	<u>6,090,741</u>

**20 PENSIONS**

The charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the charity in an independently administered fund. The pension cost charge represents contributions payable by the charity to the fund and amounted to £79,356 (2004 £81,260).

Contributions totalling £7,333 (2004 £7,121) were payable to the fund at the year end.

**21 FARESHARE**

On 30 June 2004 Crisis UK sold the assets of its FareShare London and Regional projects to FareShare a separate company limited by guarantee and registered charity.

Under FRS3 the income and expenditure of FareShare have been shown as discontinued activity. The income is in respect of restricted income for FareShare during the year and does not reflect the general income funds that have been utilised.

Crisis had in addition transferred under the sale of business fixed assets with a book value of £36,977 and cash balances held of £50,485.

During the year Crisis has made payments in accordance with the designated funds to FareShare amounting to £110,000.