

Crisis SmartMove statistical bulletin July 2006 – June 2007



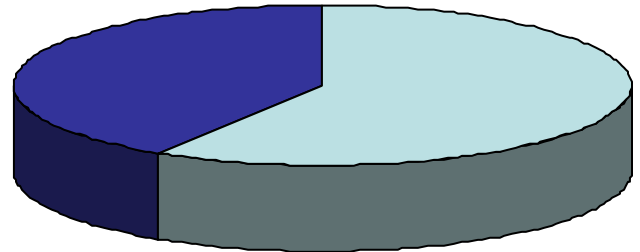
The following statistics represent the cumulative figures from the projects that make up the Crisis SmartMove network, between the dates July 2006 and June 2007.

Number of clients

From July 2006 to June 2007, **6,839** people approached a SmartMove project for advice and assistance, **1,127** found housing as a direct result of the work of SmartMove.

Gender

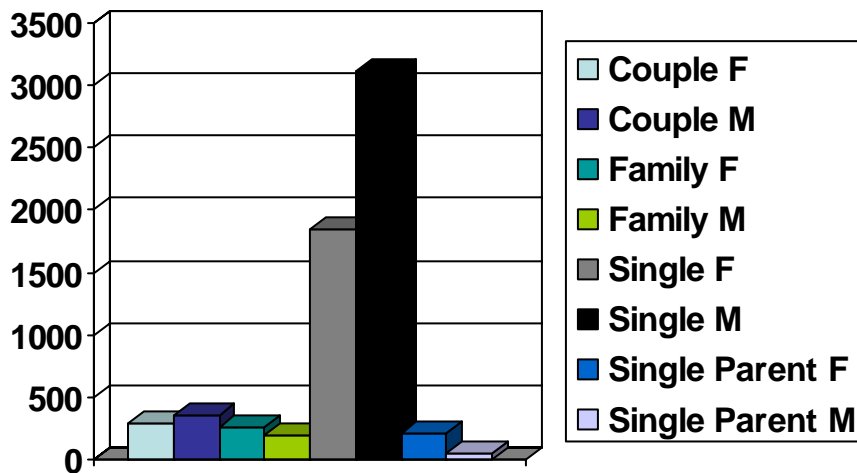
Male	Female
4035	2804
59%	41%



□ Male ■ Female

Status of Clients

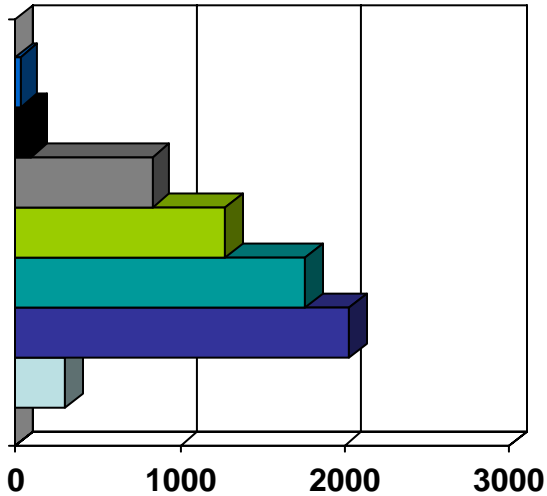
Over three quarters of people approaching SmartMove for advice and assistance are single men and women, who are also Crisis' target client group.



Couple F	Couple M	Family F	Family M	Single F	Single M	Single Parent F	Single Parent M
290	362	253	192	1848	3110	209	46
5%	6%	4%	3%	29%	49%	3%	1%

Age

Under 25s make up the largest age group approaching SmartMove, which is interesting considering their single room rent restrictions make it very difficult to place this client group in private rented accommodation.

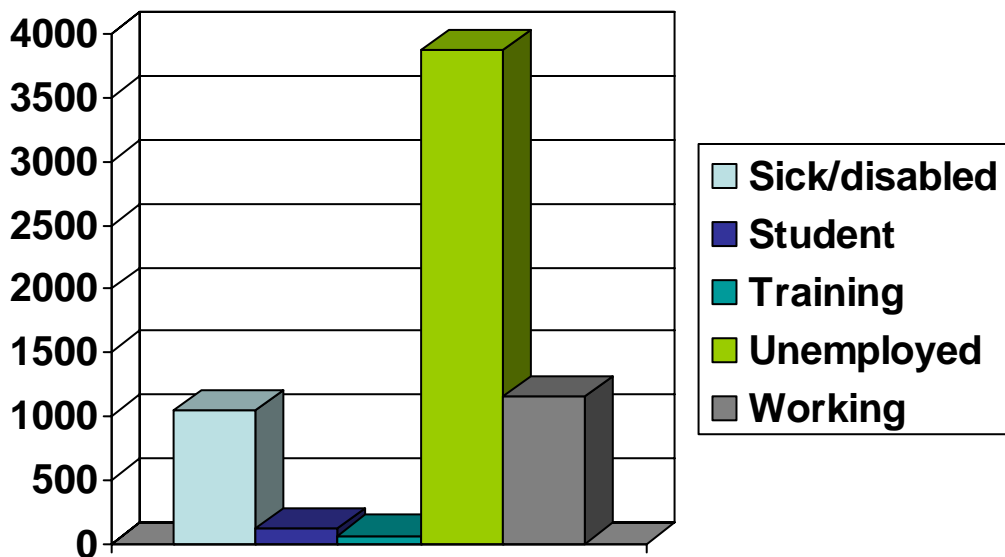


Under 18	301	5%
18-24	2031	32%
25-34	1762	28%
35-44	1275	20%
45-59	831	13%
60-69	87	1%
70+	29	0%

Economic Status

While the majority of the client group is unemployed, it is interesting that the percentage of clients currently in work is relatively high, and is at the same level as in 2005/2006.

Sick/disabled	1043	17%
Student	114	2%
Training	63	1%
Unemployed	3870	62%
Working	1153	18%

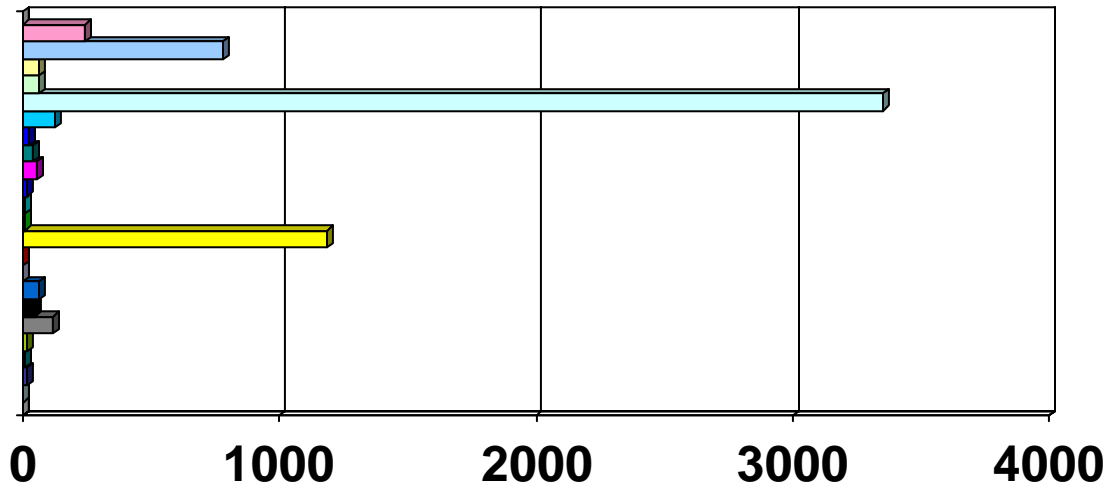


Ethnic Origin

White English clients remain the largest group approaching SmartMove, with slight increases in Black African clients and interestingly in clients who would not answer as to what their ethnic origin was.

Asian Bangladeshi	1	0%
Asian British	13	0%
Asian Indian	7	0%
Asian Pakistani	11	0%
Black African	113	2%
Black British	43	1%
Black Caribbean	60	1%
Chinese-British	0	0%
Chinese Other	0	0%
Did not answer	1184	19%
Mixed - White and Asian	6	0%

Mixed - White and Black African	7	0%
Mixed - White and Black Caribbean	11	0%
Other Asian Background	54	1%
Other Black Background	35	1%
Other Mixed Background	23	0%
Other White Background	125	2%
White - British - English	3356	54%
White - British - Other	63	1%
White - British - Scottish	61	1%
White - British - Welsh	775	13%
White Irish	240	4%

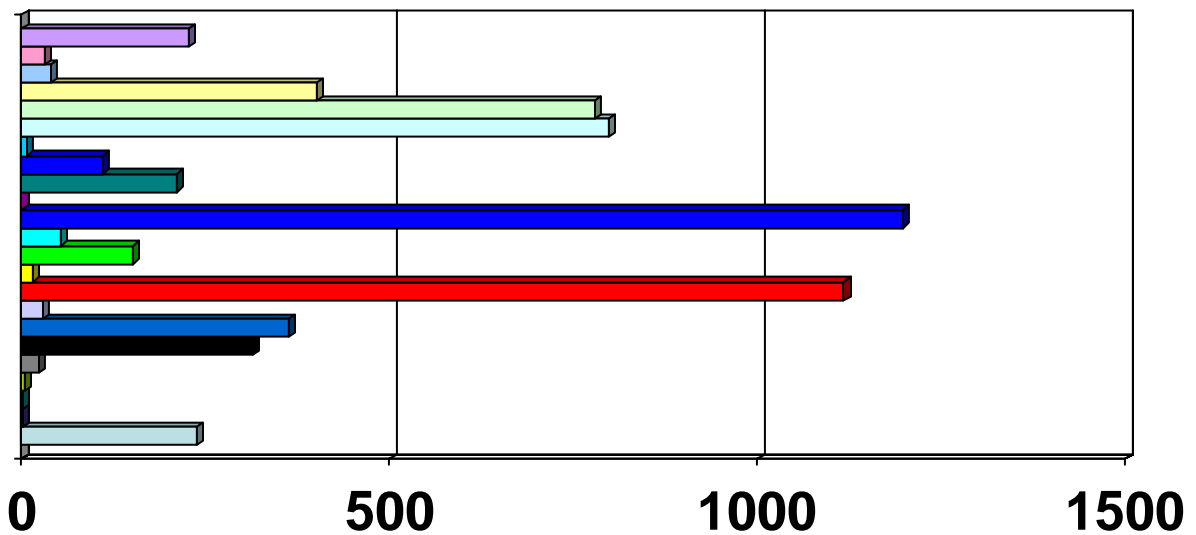


Asian Bangladeshi	Asian British	Asian Indian
Asian Pakistani	Black African	Black British
Black Caribbean	Chinese British	Chinese Other
Did not answer	Mixed - White and Asian	Mixed - White and Black African
Mixed - White and Black Caribbean	Other Asian Background	Other Black Background
Other Mixed Background	Other White Background	White - British - English
White - British - Other	White - British - Scottish	White - British - Welsh
White - Irish		

Housing History

Clients approaching SmartMove are most commonly sofa surfers with no fixed address, or come from the private rented sector itself.

B&B or other temp accom	238	4%	Prison	53	1%
Children's Home	2	0%	Private Rented	1196	20%
Council/ HA Tenant	1	0%	Psychiatric Care	0	0%
Foster Care	4	0%	Rough Sleeper	210	3%
Hospital	23	0%	RSL	109	2%
Hostel	314	5%	Squatting	7	0%
Local Authority Accom	362	6%	Staying With Friends	797	13%
Mobile Home	29	0%	Staying With Parents	778	13%
NFA/ Sofa Surfer	1117	18%	Staying With Relatives	400	7%
Night Shelter	16	0%	Supported Accom	40	1%
Own Occupier	151	2%	Tied Accom	30	0%
			Other	227	4%



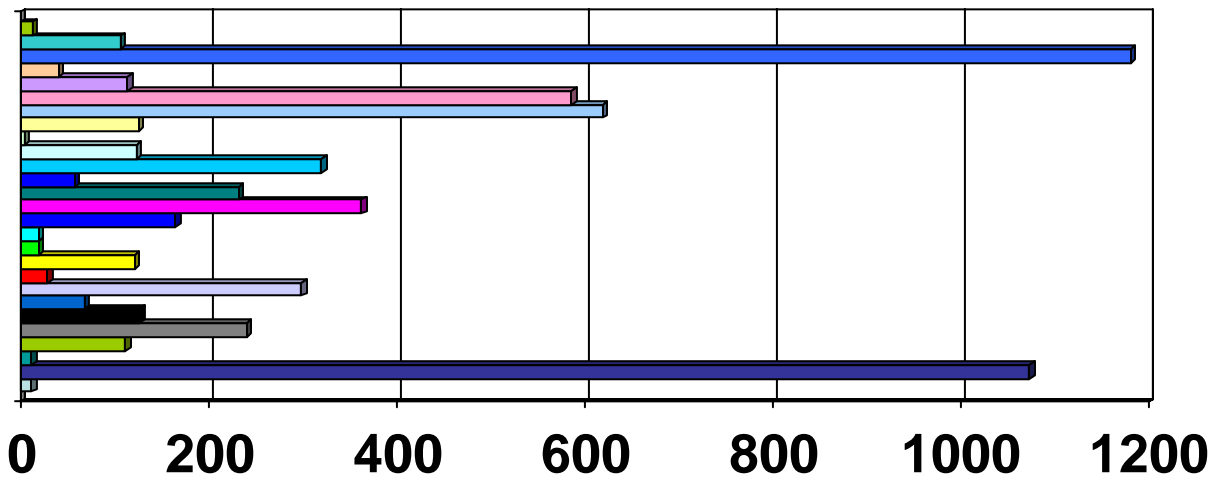
□ B&B or other temp accom	■ Children's Home	■ Council/ HA Tenant
■ Foster Care	■ Hospital	■ Hostel
■ Local Authority Accom	■ Mobile Home	■ NFA/ Sofa Surfer
■ Night Shelter	■ Own Occupier	■ Prison
■ Private Rented	■ Psychiatric Care	■ Rough Sleeper
■ RSL	■ Squatting	■ Staying With Friends
■ Staying With Parents	■ Staying With Relatives	■ Supported Accom
■ Tied Accomodation	■ Other	

Reason for Homelessness

The most common reasons for homelessness continue to be relationship breakdowns, unsuitable accommodation and clients being asked to leave their last accommodation.

Armed forces	12	0%
Asked to leave	1073	17%
Asylum seeker	12	0%
Disrepair	112	2%
End of shorthold (NTQ)	240	4%
Eviction Hostel/Temp	127	2%
Eviction – anti social behaviour	68	1%
Eviction – Arrears	299	5%
Harassment Landlord	29	0%
Harassment Neighbour	121	2%
Hospital Discharge	19	0%
Leaving Care	19	0%
Leaving Prison	165	3%
Left by choice	363	6%
Landlord Sold Property	232	4%

Mortgage Repossession	58	1%
Other	320	5%
Property too expensive	124	2%
Relapse from dry house	4	0%
Bereavement	126	2%
Relationship Breakdown – Parents	619	10%
Relationship Breakdown – Separation	586	9%
Rough Sleeping	114	2%
Unfit Accommodation	41	1%
Unsuitable Accommodation	1180	19%
Violence at home (domestic)	107	2%
Violence at home (Racial)	13	0%

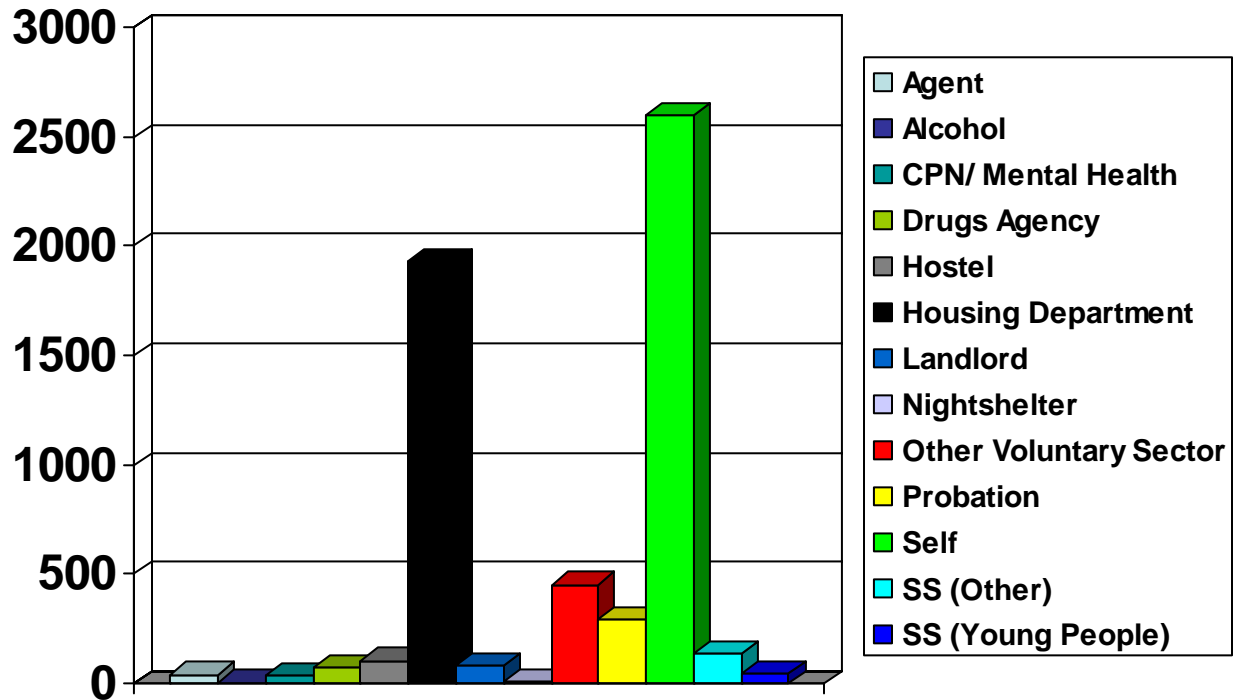


Armed forces	Asked to leave	Asylum seeker
Disrepair	End of shorthold (NTQ)	Eviction Hostel/Temp
Eviction – anti social behaviour	Eviction – Arrears	Harassment Landlord
Harassment Neighbour	Hospital Discharge	Leaving Care
Leaving Prison	Left by choice	Landlord Sold Property
Mortgage Repossession	Other	Property too expensive
Relapse from dry house	Bereavement	Relationship Breakdown – Parents
Relationship Breakdown – Separation	Rough Sleeping	Unfit Accommodation
Unsuitable Accommodation	Violence at home (domestic)	Violence at home (Racial)

Agencies

Self referrals and referrals from Housing Departments are the main ways that clients access SmartMove, with a decline in referrals coming in from other voluntary sector organisations.

Agent	40	1%
Alcohol	3	0%
CPN/ Mental Health	32	1%
Drugs Agency	69	1%
Hostel	104	2%
Housing Department	1933	33%
Landlord	82	1%
Nightshelter	6	0%
Other Voluntary Sector	452	8%
Probation	289	5%
Self	2600	45%
SS (Other)	132	2%
SS (Young People)	43	1%



Housing Outcomes

Accom too expensive (<25yrs)	12	0%
Accom too expensive (>25yrs)	14	0%
Accom without bond	284	7%
Advice only	1002	24%
Client aggressive	7	0%
Client found own accom	176	4%
Did not attend/ didn't call	257	6%
Did not attend/ did call	156	4%
Did not move	36	1%
Housing Association	53	1%
Hostel/Temp	89	2%
Housed with bond	733	18%
Into custody	8	0%
Local authority	48	1%
Left area	26	1%
Lost contact	701	17%
Not eligible	261	6%
Referral to other agency	117	3%
Refused	3	0%
Returned to parents	8	0%
Shortage of accom in area	44	1%
Support needs too high	32	1%
Supported accom	9	0%
Not Known	0	0%
Other	48	1%

While a fair sized portion of clients come to SmartMove for advice only, over a quarter of clients approaching SmartMove are helped into long term accommodation.

