

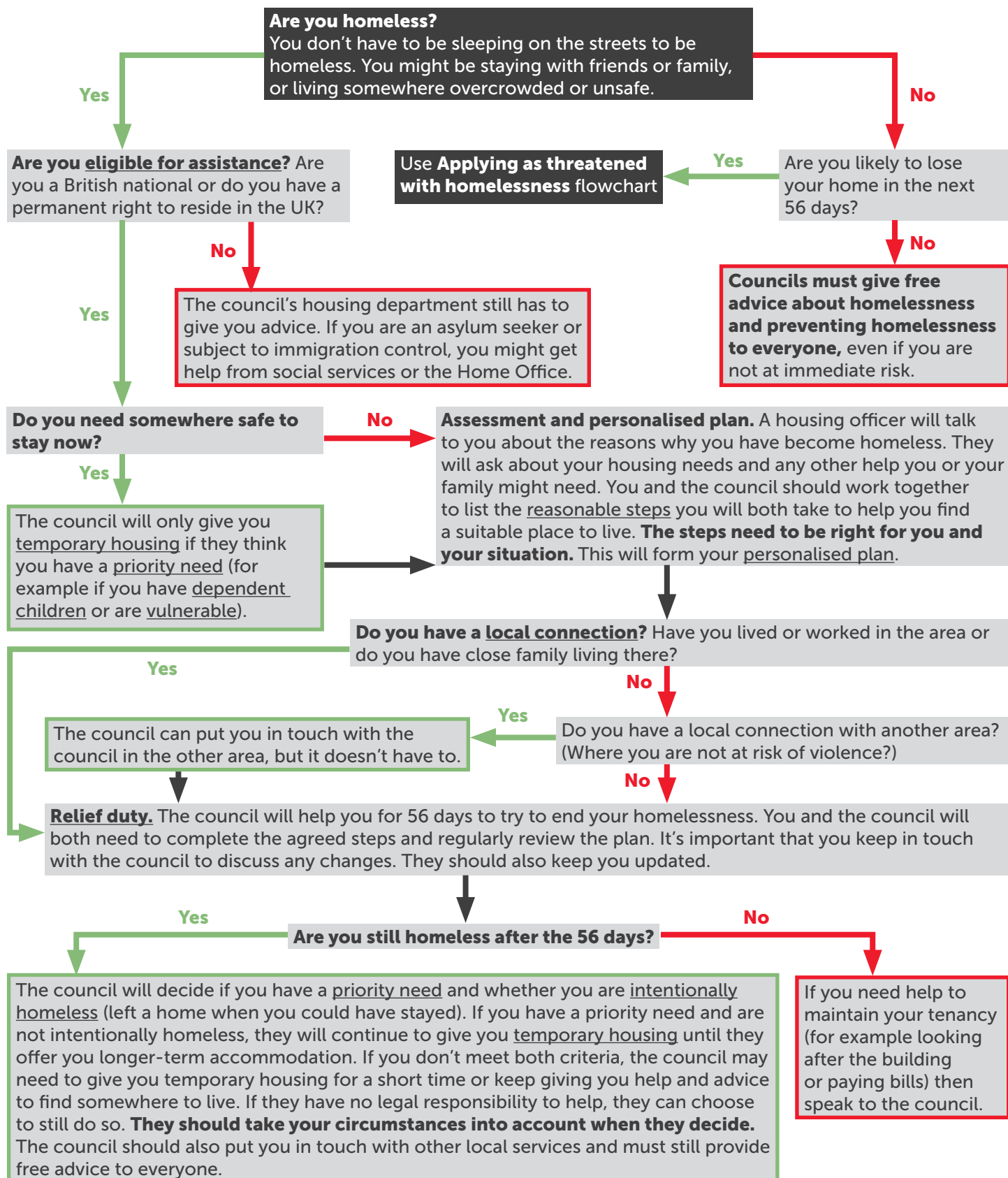
# Applying as homeless

On 3 April 2018 the law in England changed. The **Homelessness Reduction Act** means local councils now have to give more help to people who are homeless or might lose their homes. Everyone can now get free advice and more people can get support for longer.

This flowchart shows the steps the council will follow when you contact them.



**Together we will end homelessness**



**Further advice** You can get further advice from Shelter's free\* housing advice helpline (0808 800 4444), a local Shelter advice service or local Citizens Advice office, or by visiting [shelter.org.uk/advice](http://shelter.org.uk/advice) or [adviceguide.org.uk](http://adviceguide.org.uk)  
\*Calls are free from UK landlines and main mobile networks.