



Notes

- Single assessment process whether homeless or at risk
- Specified set of reasonable steps to be taken in discussion with applicant to resolve situation. Minimum framework defined in legislation with further guidance to provide accountability
- Clear process for discharge of duty where homelessness needs prevented. Discharge of duty by preventing homelessness is either to remain in current accommodation or move into alternative using the full range of housing options.
- If homelessness cannot be prevented or resolved through reasonable steps, duty is discharged by a reasonable offer accommodation into the full range of housing options.
- Accommodation used for discharge must be “settled and suitable”, to be defined in regulations and guidance
- LA will work with applicants to identify options suitable for their circumstances, for example shared housing or lodgings only if meets applicant’s needs and preferences and considered settled and suitable
- Homeless households continue to get reasonable preference for social housing in allocations policies.
- Access to social housing for homeless households is monitored and reported on by Housing Regulator, including quality of offers, balance of RSL and council, evictions rates, etc