

# GETTING STARTED WITH **FREE** PHONE CALLS!

Whether in virus lockdown, or just in ordinary life, social interaction is vital to all of us. These guides will help you set up the most popular social media apps.

## Keeping up with your friends... without paying a penny!

- Hard up? So long as you own a smartphone, it's possible to make phone calls and even video calls - without paying a penny!
- The secret is using a phone app that lets you call out using Wi-fi data.
- Then all you need is a free Wi-fi point... so if you have Wi-fi where you are living you can get cracking right away.
- Here are three of the top apps to download FREE on your mobile that will turn free Wi-fi into free phone calls.
- Download any of these apps from your phone's Play Store for free.
- So which app is best? It all depends what you want...
- Well, WhatsApp is easier to learn than Skype - but Skype has better video and call quality.
- Google Duo does not have text messaging and is really for video phone calls.
- And when the Covid lockdown is over, we'll have a revised guide for you - to show you how to get out and about, and get free Wi-fi just about anywhere, to power those free calls!



## WhatsApp - very easy to use and many features

- Download WhatsApp from your mobile's Play Store and install it.
- When you start the app up you will get a screen like this, with columns across the top for Calls, Chats and Contacts.
- First though, click on the three vertical dots at the top of the phone, pick settings and set up your own profile, with a photo of yourself etc.
- You may find that any people you know already are automatically added to your contact list if they are also on WhatsApp.
- Now tap the Chats button and a list of your contacts comes up, as in the picture on the left.
- Tap the green blob at the bottom of the page to add a new contact.
- Tap on a face or name and you will go into a text screen where you can message them.
- On this screen, by the Type a Message box, you will see a camera symbol. Tap this and you can send them a picture from your phone.
- Next to the camera is a microphone symbol. If you press and hold this you can record a voice message and send that to them.
- At the top of the screen are video camera and telephone symbols. Use these instead to either make a free phone or a video call over the Internet, using the Wi-fi you have found.

## Skype is the forerunner of voice and video call apps

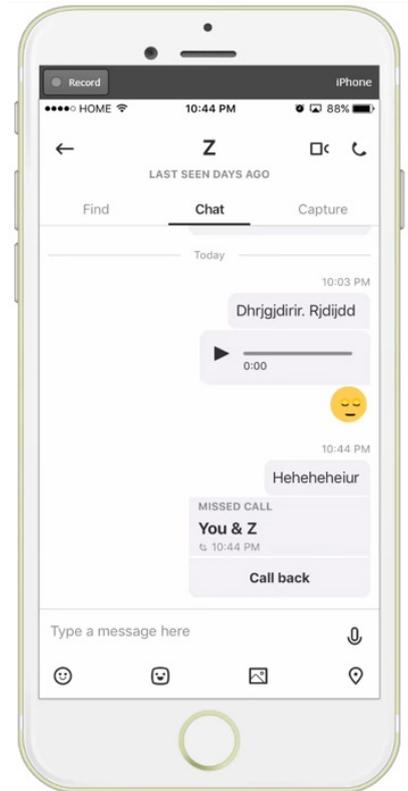
---

- Skype is the originator of these apps - it came along first and has great quality and features.
- It is very similar to WhatsApp in its use - press the Chat button and you will see this screen
- Here you can pick a contact and message them using the Type a Message Here box.
- Type in your message and hit the paper aeroplane symbol (which replaces the radio



mic when you message) to send it to your contact.

- On the right of this box is the microphone symbol. Press and hold to record a voice message.
- At the top of the screen, under the time, you will see the contact name (in this case, Z).
- To the right of that is a video camera symbol. Tap that to start a video call to Z.
- To the right of that is a telephone symbol. Tap that instead to start an ordinary voice phone call.
- When the call screen comes up, you will also get a dial symbol, in case you wish to dial in a different number.
- Under the message box are symbols to add a picture to a text or to share messages.
- Next to the Chat button at the top of the screen is a Find button, with which you can find your contacts.
- On the other side of Chat is Capture.
- Click on this and you can use your phone to capture a picture of video to send with your messages etc.



---

## Google Duo: great video calls and very easy to learn

- Download the App from Play Store and install it, allowing it to access your phone where it asks.
- Next you have to type in your mobile's number. Duo will then send a verification number to your phone.
- Type this in on the verification screen and you're ready to go!
- You can add all your phone's contacts into Duo, so you have your calls list on hand.
- Now simply tap the video camera and select a person to call, from your calls list.
- Remember they must have Duo on their mobile too!
- Faces of recently called friends appear on your screen. Just tap to call them up.
- Access other call features and settings by tapping the three dots on the screen.
- A feature called Knock Knock lets you (and people you are calling) see the other party's face before deciding whether to take the call. You can also turn this off.
- You can even record a video voicemail if the person you are calling on Duo is not around to take your call.
- When you call someone, a circular red telephone button will come up on your screen. Tap this to end the call.
- If you swipe up your screen from the bottom, your contacts and settings will come onto the main screen.
- Swipe back down to get back to your video screen.

