



## Volunteer Role Description: Lead Community Engagement Volunteer

### About Crisis

Crisis is the national charity for homeless people. We are determined to end homelessness. We do it person by person and by influencing policies to ensure everyone has a place to call home.

Homelessness is devastating, leaving people vulnerable and isolated.

Crisis offers ground-breaking housing, health, education and employment services. We work with thousands of homeless people across the UK every year. We are determined campaigners. We draw on our research, partnerships and years of experience of working directly with homeless people to deliver change and a vision to end homelessness for good.

### You will contribute to ending homelessness by...

...having conversations for change in your community which help our fundraising team build a network of Crisis supporters.

- **Raising awareness** - delivering inspiring talks to community groups such as schools, faith groups, and businesses
- **Use stories to motivate communities to choose to fundraise for Crisis** – talking about how fundraising powers our work to end homelessness
- **Reaching out to your local community** - you know your community better than us and will be able to connect with key groups and networks
- **Co-ordinate and lead a small team of Community Engagement Volunteers** - sharing your experience to build a sense of togetherness which inspires even more people to help

Your passion about ending homelessness, and ability to inspire others will educate your community about the causes and the services that Crisis offers. Ultimately, motivating a network of Community Engagement volunteers in how they can support our mission through delivering inspiring fundraising talks and presentations.

**Timings:** Flexible around your commitments

**Location:** Your local community

**Responsible to:** Fundraising Manager

## What you will gain:

Engaging your community with a cause you are passionate about is rewarding. It is a good way to affect change and inspire others to consider how they too can take action to end homelessness.

- You'll receive lots of opportunities to learn about the causes and effects of homelessness and how to engage others in the conversation.
- A deeper understanding of how we raise funds which enable Crisis to deliver vital services.
- Support from your Fundraising Manager to help you secure and deliver speaking and engagement opportunities.
- The opportunity to share your existing or develop new skills in a friendly and supportive environment.
- Networking experience for a national organisation. Including public speaking and relationship management.
- Regular meeting to discuss your volunteering experience and what other opportunities and training may be available to you.
- Being part of a wide network of staff, volunteers and supporters all working together to end homelessness.
- A reference for volunteering at a national organisation

## Core tasks:

As a volunteer within our fundraising team, you will:

- Proactively source opportunities to deliver presentations and engage your local community.
- Use stories to inspire and encourage people to fundraise in aid of Crisis.
- Create your own presentations which motivate people to take action
- Be the person other Community Engagement volunteers 'go-to' for support. Building a strong relationship and supporting new volunteers to help them grow and flourish.
- Support our partnerships (such as Scouts) at a local level
- Represent Crisis in your community, including running information sessions to share our broader activities such as fundraising, campaigns and volunteering.
- Keep up to date with Crisis' key messages, resources, fundraising initiatives and news.
- Provide feedback on activity and share insights with your Fundraising Manager about further opportunities for fundraising or working with partnerships in your community.

## Who we are looking for:

Someone with the passion to inspire and engage others with the cause to end homelessness. You will require the motivation and confidence to source your own opportunities as well as representing Crisis with national partnerships such as Scouts 'A Million Hands'.

- A good communicator, comfortable giving presentations, networking and talking to new people.
- Willing to share our fundraising activities, events and products with their local community
- Can enthuse and motivate people to play their part in taking action to end homelessness.
- The ability to support other local volunteers to galvanise fundraising support for the cause.
- Good organisational skills and reliability with the ability to organise speaking/engagement activities
- Confident in and willing to act as the face of Crisis in your local community.
- Non-judgmental, patient and friendly
- An understanding of the importance of adhering to policies and processes. Including confidentiality, data protection principles and maintaining boundaries
- A commitment to completing any training (including e-learning) required for the role.
- **You will need access to your own computer and broadband/data and ability to travel to speaking engagements**

## **Additional information**

We strive to ensure Crisis is welcoming, remains relevant and is fully accessible to everyone that we help and support. We are particularly welcoming of volunteers from diverse and other marginalised communities, as this helps us ensure the best experience for those that we are here to help. People who have lived experience of homelessness are also particularly welcome to apply.

To help keep our staff, volunteers, and supporters safe, and to ensure our fundraising is safe and legal, we expect all volunteers to comply with Crisis policies including health and safety, data protection and code of conduct at all times.

Travel and lunch expenses are reimbursed where appropriate.

**How do I apply?** Visit [Crisis Volunteering webpage](#)